

Migrating Google Sites to SharePoint Online for major hotel chain



Industry

Hospitality

Overview

The Hospitality industry has witnessed an upward growth trajectory and is expected to keep up this momentum to grow steadily. Its geographically dispersed nature and changing operational practices have compelled leaders in the hospitality industry to invest wisely in enterprise collaboration platforms. Sophisticated cloud-based collaboration platforms help enterprises to store, manage and share information in a secure environment to enhance productivity and gain a competitive edge.

Leading hotel group migrates to SharePoint Online for enhanced performance & easier collaboration



Client

One of the world's leading hotel companies with 9 hotel brands and over 4,900 hotels in almost 100 countries around the world

Business needs

The client was looking for a trusted technology partner who could help them migrate their existing Google based business applications to SharePoint Online for building collaborative intranet platform.

- 4300 sites were to be migrated from Google sites along with the gadgets, workflows, etc.
 - Highly reliable and collaborative Intranet portal solution
 - Secured and role based access to data
- Graphical illustration of end-to-end process for better visibility and control

Challenges

- Limited expertise in managing the migration from Google Sites to SharePoint Online

- Secure and role-based access to data using Google APIs, across different levels within the enterprise
- Client had to migrate few sites from Google to SharePoint online in a short period of time, but was unable to do so as only two migration tools were available with limited functionality impeding speedy migration

Datamatics' Solution

- Datamatics' dedicated team of experts evaluated various platform migration options in the market and decided SharePoint Online solution to be the best fit
- Developed effective Hybrid (Onsite/Offsite) strategies for the migration ensuring lower cost and quick delivery cycles
- PoC for Google Site to SharePoint Online migration was used as a pre-migration process for decommissioning from Google Sites to SharePoint Online platform
- Incremental migrations methodologies were adopted to minimize system downtime needed to migrate on to SharePoint Online

Datamatics' Advantage

- Global Information Technology (IT) & Business Process Management (BPM) organization taking you forward on your route to Digital Transformation
- Trusted partner to several Fortune 500 companies globally
- Capabilities built around technology, domain expertise & knowledge of business processes
- Alliances with global technology leaders such as Microsoft, IBM & EMC²
- More than 7,500 employees globally
- Certified for SEI CMMI Level 4 V1.3, ISO 27001:2013 & ISO 9001:2008
- SSAE 16 compliant processes
- Global presence: U.S., UK, Australia, Dubai & India

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Approach

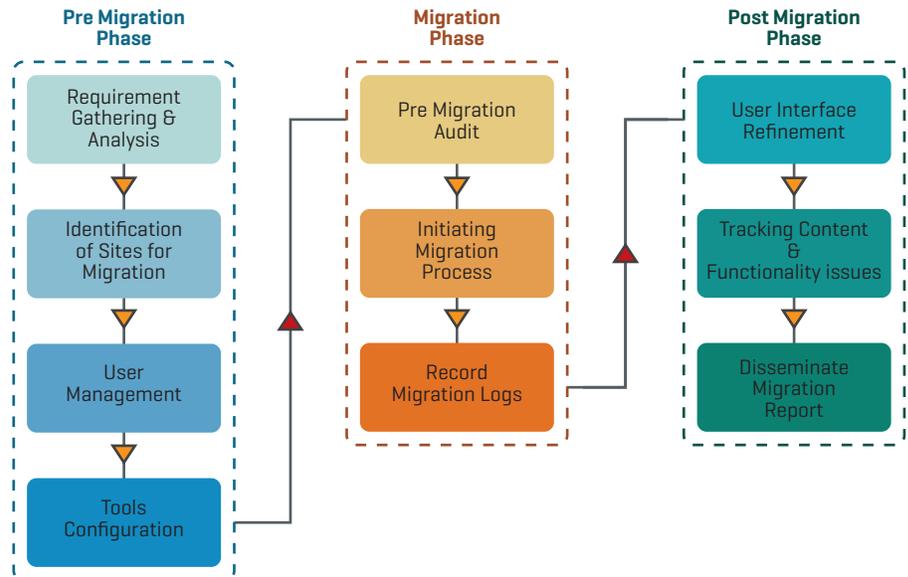
- Detailed and in-depth analysis of the current sites and existing IT infrastructure environment
- Evaluated best-of-breed migration tools available for seamless Google Site migration
- Gap analysis was performed to determine potential shortfall between the current reality and desired state
- Developed migration utilities that facilitated pre-migration analysis to identify any possible issues and ensure seamless migration of remaining sites
- Developed customized tools and scripts internally to successfully carry out the migration process which was not possible by existing migration tools
- Datamatics successfully demonstrated PoC of migration of three sites by leveraging internally developed migration utility and third party tools for Google Site migration

- Post-migration, site navigation and verification of migrated site contents was successfully accomplished
- After successful PoC migration across 3 sites, the client decided to go on for live migration of remaining Google Sites

Benefits

- Real time collaboration facilitated swift information flow and improved visibility resulting into efficient business operations
- Increased flexibility and enhanced business agility
- Enhanced auditing capabilities ensuring data integrity and zero data leaks
- Simplified and improved access made information sharing within enterprise more efficient and reliable
- Increased profitability and revenue boost

Process



Result

Datamatics helped client to successfully migrate from Google Sites to SharePoint Online, the client experienced enhanced operational efficiencies and workforce productivity made possible by the enterprise collaboration platform. The client was also able to achieve reliable information sharing and better visibility into business operations.