

Account Payables – Airline Supplier



Industry

Services - Airline catering & logistics supplies

Overview

Companies that have to deal with wide geographical supply bases & client locations often face a chaotic situation in accounts payables department. Differences in information capture formats, languages & payment terms across a wide geography often lead to sub-optimal cash management. Streamlining the processes, automation & better visibility of information can deliver significant cost, quality & speed benefits.

Leading Airline Supplier Derives Speed, Quality & Cost Optimization from Accounts Payables Portal



Client

The client is one of the world's largest independent providers of above-the-wing services in catering & hospitality, provisioning & logistics, & onboard solutions for best-known airlines around the globe.

Business needs

To streamline geographically distributed accounts payable operations for better cash management.

Challenges

- Geographical consolidation of widely spread-out Accounts Payables operations across the world
- High cost of maintaining multiple applications across locations, doing similar tasks, with each of the 45 offices having their own separate accounts payables applications
- Integration of documents like Purchase Orders received in various formats, languages & currencies, for processing by a streamlined, globally standardized system
- Manual data entry & processing with legacy systems was leading to quality & efficiency challenges
- Costs due to operations, errors & disruption of manual processes were significant

- Near-time visibility of data across geographies & business units was almost non-existent, leading to penalties, lost discounts & inefficient application of cash
- Manual approval controls often led to bottle-necks in the process leading to delays

Datamatics' Solution

- Process reengineering for streamlining with consolidation & optimization
- Applications portfolio rationalization towards standardization, interoperability & training & maintenance optimization
- Highly configurable web-based portal solution [ePM+] to be implemented to connect (& in some cases replace) existing applications into a streamlined user-friendly system
- Automated push-pull collection of document images & integration for further processing
- Eliminate the requirement of SAP module for purchase order processing
- Automatic mapping of invoice line description to the correct general ledger [GL] expense account
- Intelligent workflow solution for automated approval matrix routing for PO & non-PO invoices, thus de-bottlenecking the approval process
- Dashboards for enhanced, real-time 360° visibility of operational data across geographies & business units

Datamatics' Advantage

- Global Information Technology (IT) & Business Process Management (BPM) organization taking you forward on your route to Digital Transformation
- Trusted partner to several Fortune 500 companies globally
- Capabilities built around technology, domain expertise & knowledge of business processes
- Alliances with global technology leaders such as Microsoft, IBM & EMC²
- More than 7,500 employees globally
- Certified for SEI CMMI Level 4 V1.3, ISO 27001:2013 & ISO 9001:2008
- SSAE 16 compliant processes
- Global presence: U.S., UK, Australia, Dubai & India

Customer Speak

"We get much more attention from Datamatics Team as a third party service provider. Our other vendors are not as supportive & focused." — CLIENT

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Benefits

- Simple web-based user-friendly interface improved process speed, reduced errors & costs
- Accurate real-time data-visibility across locations improved cash management, with avoidance of penalties, maximization of early-payment discounts & better application of cash
- High scalability, lower processing costs, better quality & faster processing through automation
- Right blend of onsite-offshore resources resulted in further cost savings
- Much enhanced data security with intelligent workflow & configurable dashboard limiting information access on a need-to-know basis
- Streamlined global operations improved quality of decision-making
- Greater customer & supplier satisfaction

Process

