

# Remote Deposit Capture Solutions



## Industry

Healthcare Organization

## Overview

Earlier banks use to transport the original check all the way back to the paying bank for clearing. Recent legislation in the USA commonly referred to as "Check 21" allows these banks to clear checks based upon images of the original items driving the need of Remote Deposit capture.

## Quick & Accurate Data Capture for Faster Transactions for a leading Healthcare Organization



### Client

Leading US not-for-profit organization that offers disaster relief, shelter, emergency assistance and education and development programs to needy.

### Challenges

- Make fewer trips to the bank
- Gain more control over the funds
- Enhanced management reporting for accounts receivable information
- Improve service to needy

### Business needs

The client required efficient and robust back office systems to enable them to save more funds to meet their life saving mission. Their back office had decided to implement a remote deposit capture (RDC) solution to assist in the processing of donations collected at their field locations. The RDC solution needed to integrate with their current back office systems while enabling the electronic acceptance and deposit of checks, credit cards, and coin/currency. The organization wanted an experienced vendor to implement software as a service (SaaS) for their remote deposit capture initiative software solutions.

### Datamatics' Solution

- Datamatics' eReceivables Manager, web-enabled platform is bank agnostic and provides an image cash letter for deposit to any bank
- It can create ACH transactions, even on a recurring basis
- Datamatics provided a single payments gateway to process card transactions and check donations
- Integrated receipting helped streamline the process for acknowledging and documenting donor contributions

# Datamatics' Advantage

- Global Information Technology (IT) & Business Process Management (BPM) organization taking you forward on your route to Digital Transformation
- Trusted partner to several Fortune 500 companies globally
- Capabilities built around technology, domain expertise & knowledge of business processes
- Alliances with global technology leaders such as Microsoft, IBM & EMC<sup>2</sup>
- More than 7,500 employees globally
- Certified for SEI CMMI Level 4 V1.3, ISO 27001:2013 & ISO 9001:2008
- SSAE 16 compliant processes
- Global presence: U.S., UK, Australia, Dubai & India

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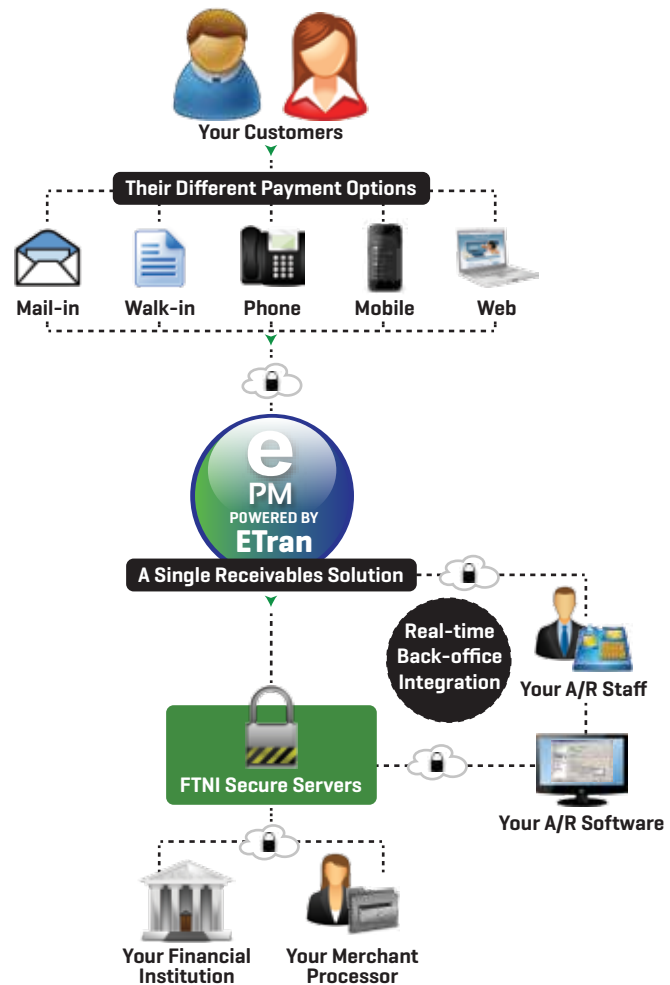
## Approach

- A well defined transition methodology to ensure complete knowledge sharing
- Deployed next generation solution, ePM powered by ETran to automate the end-to-end receivables management
- Adopted phase wise implementation plan to be in sync with client roadmap
- Formed a core team with domain and solution expert
- Continuous feedback session with client

## Benefits

- Datamatics helped the customer to realize the project goal and achieve the following potential benefits:
- Single system that electronically process receipts from the RDC system to the accounting systems
  - Integrate the RDC solution with their existing systems to create a single merchant banking system & a single payments gateway system
  - Exception handling & intelligent workflow for rejects

## Process



## Result

Datamatics' expertise in receivables management helped the client by having a same-day turnaround for check payments deposits in the bank at no additional cost along with 100% accuracy on every check data.