DATAMATICS

Datamatics TruAgent

Agentic Al framework for higher process autonomy



Embrace the cutting-edge of process automation with Datamatics TruAgent. Easily create, govern, and manage AI Agents to drastically increase the speed of operation, eliminate inaccuracies, and free up employees' time to solve complex challenges.

Datamatics TruAgent enables you to take a quantum leap in the automation continuum with powerful possibilities that Agentic AI can only provide. It allows businesses to harness the power of Agentic AI with a flexible solution brought to the market by the leaders in Process Automation.

Datamatics TruAgent allows businesses to take charge of their automation requirements to get custom automation solutions ready in minutes. The Agentic AI solution easily integrates with other automation solutions through different APIs to automate complex scenarios.

TruAgent easily adapts to a multi-agent scenario, as per the business requirement, and progressively evolves around an orchestrator agent. It leverages existing automation investment and infrastructure to bring in greater autonomy, speed, and efficiency in the process architecture.

Integrate with LLMs

Integrate with fundamental models and that lets you integrate with your own

custom Language models Ground Al Models In Your Data Fine-tune the AI models by training in enterprise data **AI-Augmented Analytics** Generate ad-hoc real-time Security & Data Governance reports for optimizing the • RBAC process architecture Data Encryption (In-transit & At-rest) • GDPR Key Real-time Monitoring & **Differentiators** Feedback loop Natural Language Interface Ground the language models into Engage a conversational interface, real-time environmental data through which takes commands in simple monitoring & continuous feedback English to orchestrate agents and workflow **Multi-Agent Collaboration** Autonomous Decision-making Improve process speed and output Build increasing levels of autonomy by leveraging a multi-agent at decision-making nodes in the approach to automation process architecture

Adaptive Learning

Build a robust process architecture that continuously learns with each transaction

TRUAGENT COMPONENTS

TruAgent cockett

Centrally manage and monitor your entire Al Agent workforce

Customer Support

- · Complaint resolution across industries
- Onboarding & Offboarding

· Conversational Compliance & QA

Operations Management

- Streamlining Operations
- Autonomous Procurement
- Warehouse Management
- Knowledgebase search for R&D

HR & Employee Self Service

- Workspace automation
- Personalized plans
- Scouting candidates

Top Agentic Al Use Cases

Legal & Compliance

 Context-sensitive information search

Finance & Accounting

- Financial Reporting & Analysis
- Collections Management
- GL Code Matching & Reconciliation
- Risk Assessment & Underwriting
- Claims Processing
- Property and Casualty Insurance Processing
- Travel Voucher Approval vis-a-vis Policy



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ABOUT DATAMATICS

Datamatics enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars of Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection.

Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com

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