

Datamatics positioned as the SPARK Leader 2024

in Contact Centre Outsourcing Services
by Quadrant Knowledge Solutions



Datamatics named as a **Leader in the 2024 Spark Matrix: Contact Centre Outsourcing Services by Quadrant Knowledge Solutions.** The assessment evaluated 26 global players across factors like customer impact, service portfolio, and market growth. Datamatics has emerged as an eminent Leader in the assessment, for its strong performance in customer impact and service excellence, with a comprehensive suite of offerings that enhance customer service, operational efficiency, and interactions.

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Datamatics recognized in
**Everest Group's Finance and
Accounting Outsourcing (FAO)
PEAK Matrix Assessment 2024**

Datamatics has been positioned as a **"Major Contender"** by Everest Group in its report **"Finance and Accounting Outsourcing (FAO) Services PEAK Matrix® Assessment 2024"**. The PEAK Matrix provides an objective, data-driven assessment of 33 FAO service and technology providers based on their overall capability and market impact across different global services markets.

PRESS RELEASES



Press Release

Datamatics partners with microsoft to build AI solutions through copilots, focusing on process automation to accelerate business transformation

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Press Release

Datamatics earns ISO 42001:2023 Certification for Artificial Intelligence Management Systems; becomes one of the early receivers globally

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CASE STUDIES & WHITEPAPERS

Whitepaper

Explore this ebook, [The Ultimate Guide to Background Verification Automation](#), which reveals how automation can transform the critical process

of employee background checks.

[Read Now](#)



Case Study

Read the case study to know how Harris Teeter improves process efficiency by leveraging Digital Business Automation to streamline workflows, reduce errors, and enhance productivity.

[Read Now](#)

Case Study

Discover how a leading cosmetic surgery provider in the US transforms its services with Salesforce Sales Cloud to enhance customer management, streamline operations, and drive growth.

[Read Now](#)





Case Study

Explore how a leading global paints and coatings manufacturer enhances efficiency and cuts costs by automating its accounts payable process.

[Read Now](#)

Case Study

Know how GP Automate, a healthcare automation company, is transforming healthcare with Datamatics' TruBot RPA, driving efficiency and operational excellence.

[Read Now](#)

CUSTOMER TESTIMONIALS



Chris Zeladonis

Marketing Project Lead,
Donegal Insurance Group

"The Datamatics (Dextara, a
Datamatics Company) team
delivered excellent solutions

delivered excellent solutions, even as we re-evaluated workflows and integration needs. Transitioning to best-in-breed applications like Salesforce was challenging, but Datamatics' agile responses and tailored solutions ensured a smooth integration and success."

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Tony McMurray

Managing Director,
Ingram Micro

"We collaborated with Datamatics to help process our accounts payables invoices for our customers dominantly across Europe. I have to say it was transformational; Datamatics has done a great job of recognizing our challenges and enhancing the process."

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**Datamatics collaborates
with QUALTRICS**

Ever wondered how to transform every customer and employee experience into something extraordinary? At Datamatics, we weave [the power of Qualtrics into a seamless experience management solution](#). Curious how we do it? Discover the secret to crafting unforgettable experiences that transform ordinary interactions into exceptional outcomes.

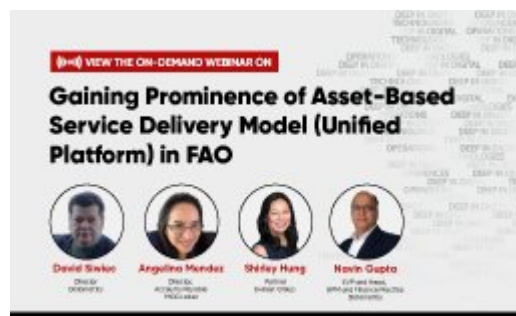
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ON-DEMAND WEBINAR

Webinar

Explore how AI boosts efficiency, speeds up responses, and personalizes interactions while cutting costs. **Watch this on-demand webinar to gain insights from experts on how to balance automation with a human touch and ‘humanize the digital’ for a seamless CX journey.**

[Watch Now](#)



Webinar

In this on-demand webinar, explore how AI can transform finance functions and boost efficiency. Learn about the rise of the Asset-Based Service Delivery Model in Finance and Accounting Outsourcing (FAO)

[Watch Now](#)



Check out the latest Gartner report on [Top Strategic Technology Trends for 2025](#) to explore how AI can strategically benefit your organization. This report guides you in identifying trends that can accelerate your business objectives significantly.

[VIEW REPORT](#)

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