DATAMATICS

Human healthcare, Intelligently enabled

Healthcare is fundamentally human, yet operational complexity can impact patient trust, care access, and financial performance.

Healthcare organizations must modernize patient access, streamline workflows, and improve revenue visibility, while maintaining compliance, security, and control.

Datamatics helps healthcare providers, payers, and digital health platforms modernize operations through human expertise combined with intelligent automation, enabling efficient, compliant, and scalable health-care services.

Key Operational Challenges

Fragmented Patient Journeys

Disconnected systems create inefficiencies across patient and provider interactions

Access & Authorization Delays

Manual eligibility and authorization processes slow care delivery

Revenue Leakage & Claims Complexity

High claim volumes and rework impact accuracy and financial performance

Scaling Digital Health

Healthtech platforms require strong operational support to sustain growth

The Datamatics Approach

Datamatics combines automation, analytics, and human oversight to improve healthcare operations across patient access, revenue cycle management, and digital health platforms.

Core Healthcare Solutions

- Patient Experience & Access
- Appointment scheduling and patient support
- Eligibility and insurance verification
- Benefits validation and enrollment
- Revenue Cycle Management
- Claims processing and EOB automation

- Claims analytics and adjudication accuracy
- Intelligent document processing
- Digital Health Enablement
- Application development and management
- Workflow automation (RPA)
- L1–L3 technical and operational support

Proven Impact

1M+
eobs
automated

3.3M
claims
analyzed

65,000
high-risk outliers
identified

50%
improvement in
document efficiency

70%
reduction in
manual intervention

Client Success

Government Healthcare System (USA): Automated workflows to improve operational efficiency

Global Biopharma Company: Improved patient engagement and consultation volumes

European Health Insurance Provider: Achieved 30% growth in new customers through digital platforms

Leading Healthcare Payer: Improved fraud detection and adjudication accuracy by 10%+

Secure. Compliant. Responsible.

01 HIPAA - aligned delivery

03 ISO-certified security frameworks

02 Structured QA oversight

04 Responsible AI governance

Datamatics

15,000 professionals worldwide

Healthcare focused expertise

Multi geography delivery

AI enabled operations

Empowering human healthcare with intelligent automation.
Healthcare Leaders Are Modernizing. Are You?

Scan for more details

032026

USA | UK | UAE | India | Philippines