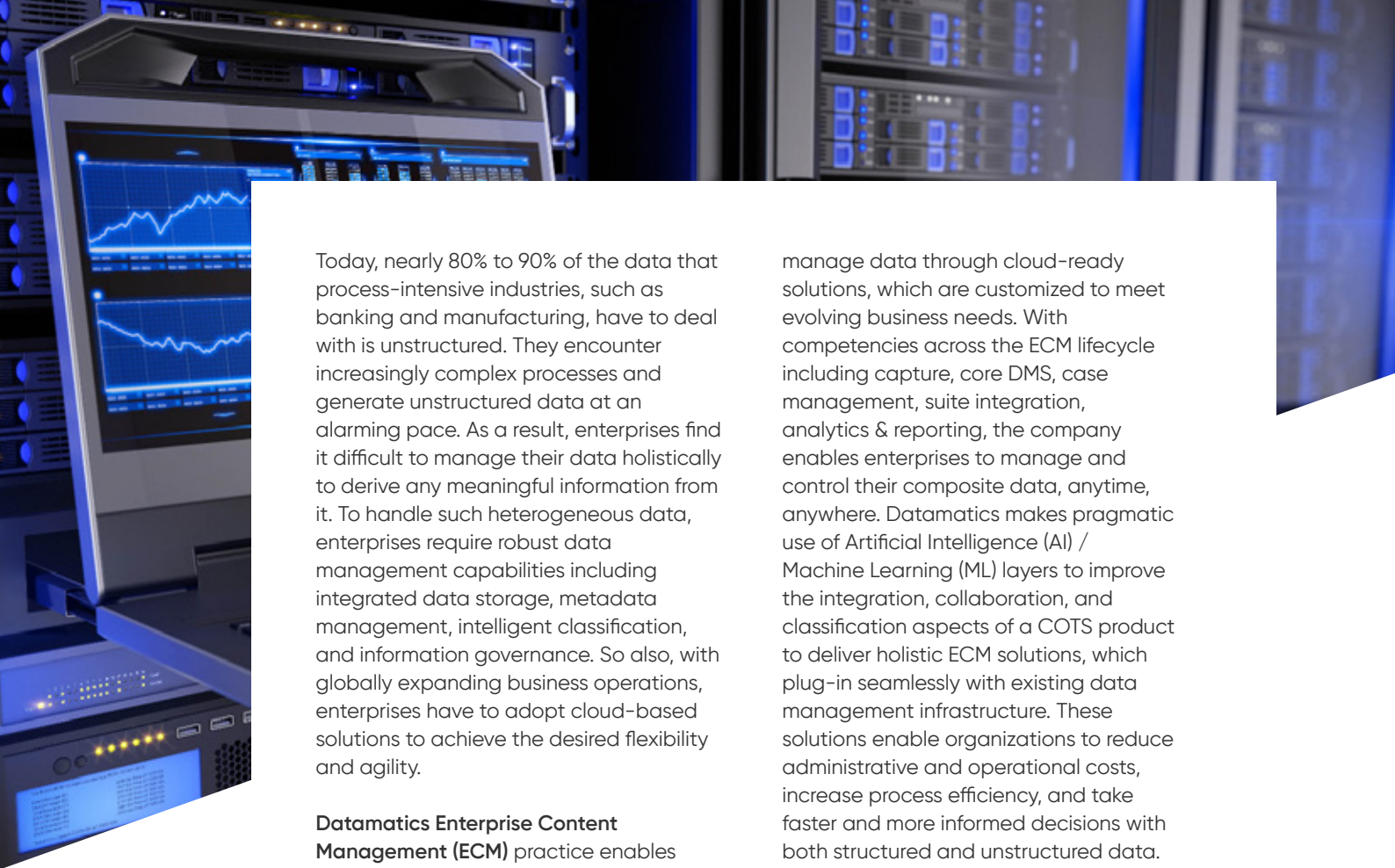


DATAMATICS

**ECM
SOLUTIONS**

**AN INTEGRATED
APPROACH TO
LEVERAGE YOUR
DATA SILOS**





Today, nearly 80% to 90% of the data that process-intensive industries, such as banking and manufacturing, have to deal with is unstructured. They encounter increasingly complex processes and generate unstructured data at an alarming pace. As a result, enterprises find it difficult to manage their data holistically to derive any meaningful information from it. To handle such heterogeneous data, enterprises require robust data management capabilities including integrated data storage, metadata management, intelligent classification, and information governance. So also, with globally expanding business operations, enterprises have to adopt cloud-based solutions to achieve the desired flexibility and agility.

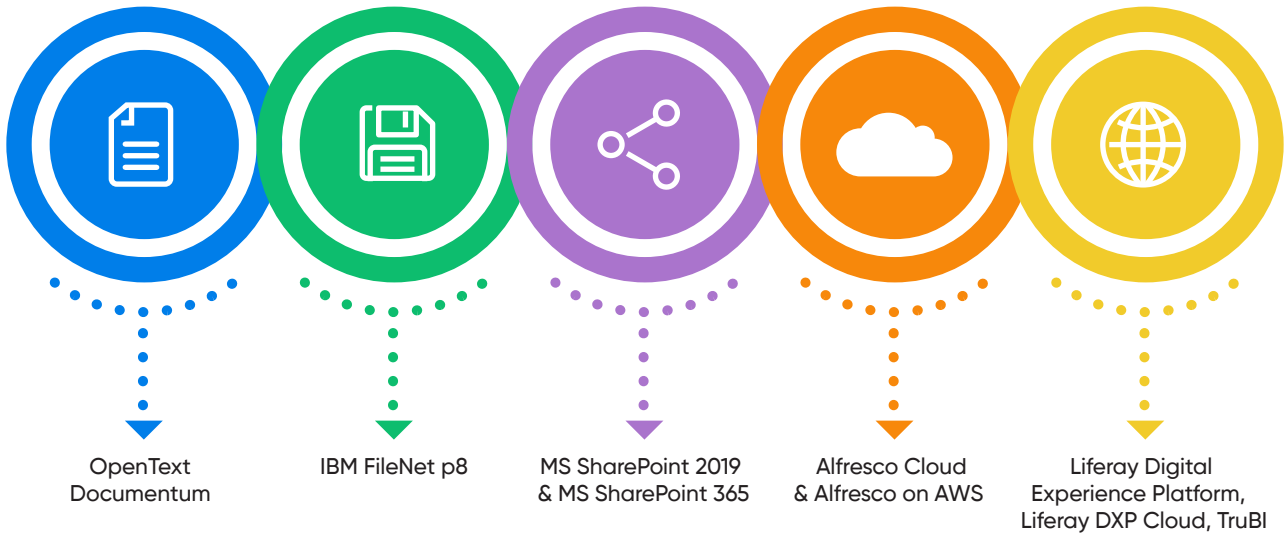
Datamatics Enterprise Content Management (ECM) practice enables enterprises to seamlessly capture and

manage data through cloud-ready solutions, which are customized to meet evolving business needs. With competencies across the ECM lifecycle including capture, core DMS, case management, suite integration, analytics & reporting, the company enables enterprises to manage and control their composite data, anytime, anywhere. Datamatics makes pragmatic use of Artificial Intelligence (AI) / Machine Learning (ML) layers to improve the integration, collaboration, and classification aspects of a COTS product to deliver holistic ECM solutions, which plug-in seamlessly with existing data management infrastructure. These solutions enable organizations to reduce administrative and operational costs, increase process efficiency, and take faster and more informed decisions with both structured and unstructured data.

DATAMATICS ECM OFFERINGS

<p>ECM consulting</p> <p>Create a holistic content management strategy to fulfill your business requirements – from defining a roadmap to identifying the gaps to periodic health checks</p>	<p>Business process management & workflow</p> <p>Achieve higher operational efficiencies, lower costs and better customer responsiveness through end-to-end integration of Datamatics workflow solutions across people, systems, and business objectives</p>	<p>ECM implementation</p> <p>Establish a comprehensive data ecosystem comprising records, documents, multimedia, knowledge assets, and existing data silos</p>
<p>Enterprise document and records management</p> <p>Achieve end-to-end data visibility by effectively capturing, classifying, categorizing, indexing and managing structured, semi-structured and unstructured data</p>	<p>Case management</p> <p>Access real-time information and analytics to address your customer grievances and offer them faster resolutions. Advanced integration with mobility solutions enables anytime, anywhere access to case files, and reduces response time</p>	<p>Datamatics eContent Migrator</p> <p>Mitigate migration risks by considering all compatibility requirements and move high volumes of web content, documents, and other digital assets from the source to the COTS ECM product of choice while ensuring zero down time</p>

TECHNOLOGIES LEVERAGED



DATAMATICS WINNING EDGE

Global delivery

Solutions highly customized to business needs by leveraging the latest ECM technologies

Domain-specific solutions

Experience in delivering ECM solutions for niche areas such as Employee Relationship Management, Contract Management, Claims Processing, Project Finance, Loan Processing, Trade Finance, Mortgage, Enterprise-wide Record Automation, Business Process Automation

End-to-End lifecycle

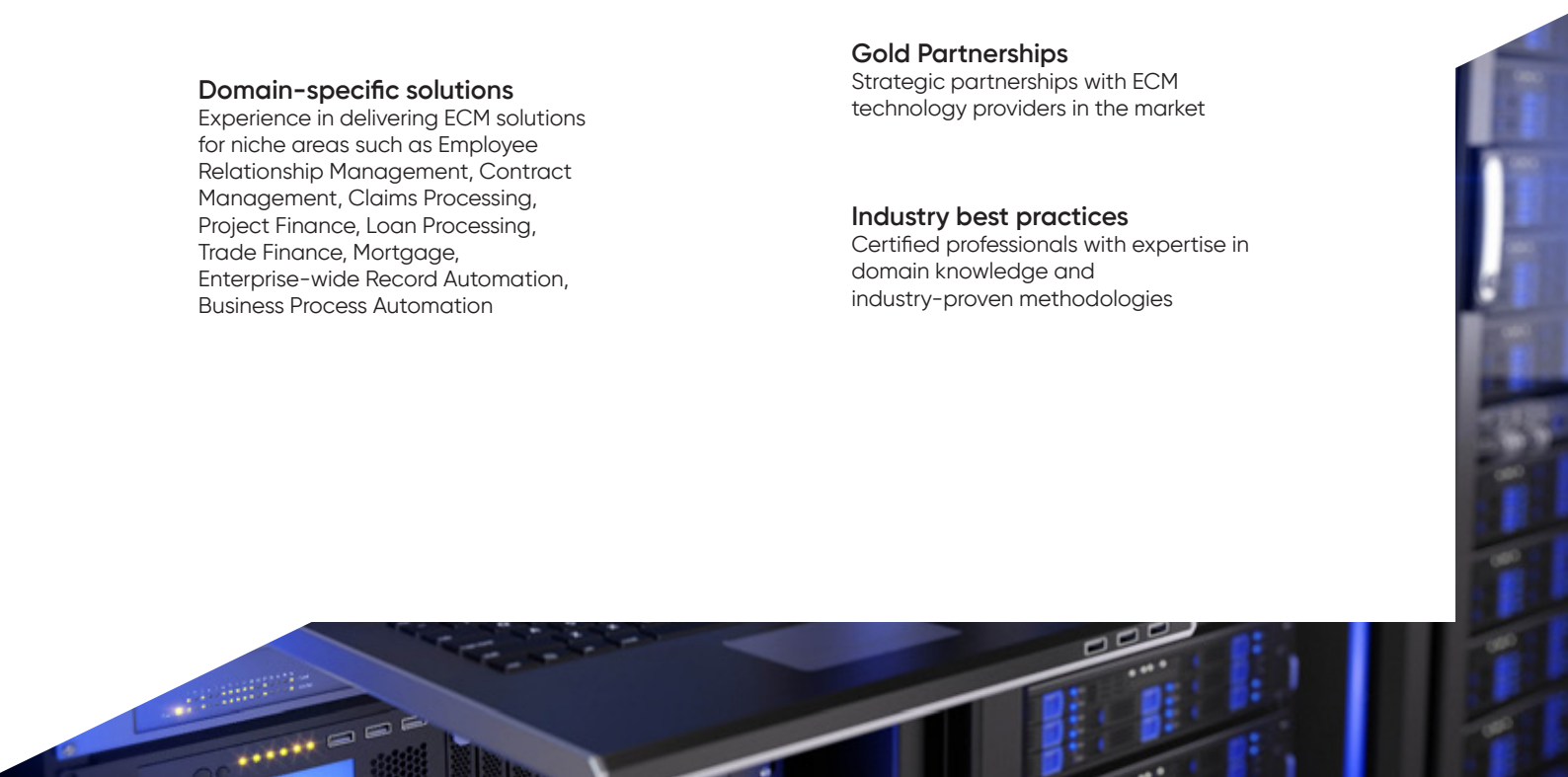
Expertise in delivering projects for consulting, implementation, migration & upgrade, support & maintenance

Gold Partnerships

Strategic partnerships with ECM technology providers in the market

Industry best practices

Certified professionals with expertise in domain knowledge and industry-proven methodologies



KEY AWARDS & RECOGNITIONS



Gold Stevie Award at the American Business Awards® 2019 for TruBot



TruBot recognized in the IBS Intelligence Global FinTech Innovation Awards 2019



Rail Analysis India Award 2020 & 2019 for Automated Fare Collection technology



2019 IBM Asia Pacific excellence Award



TruBot wins the CIO Choice 2019 Recognition for Robotic Process Automation



Datamatics features in the IAOP 2019 Global Outsourcing 100 List of the world's best outsourcing providers

ABOUT DATAMATICS

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

FOLLOW US ON



© Copyright 2020 Datamatics Global Services Limited and its subsidiaries (hereinafter jointly referred as Datamatics). All rights reserved. Datamatics is a registered trademark of Datamatics Global Services Limited in several countries all over the world. Contents in this document are proprietary to Datamatics. No part of this document should be reproduced, published, transmitted or distributed in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, nor should be disclosed to third parties without prior written approval from the marketing team at Datamatics.

website: datamatics.com | email: business@datamatics.com

USA

UK

UAE

India

Philippines