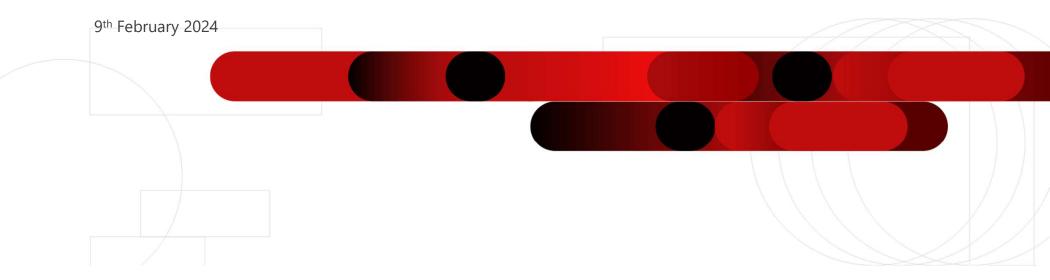
DATAMATICS

Investor Presentation

Q3FY24



D

Disclaimer

This presentation and the following discussion may contain "forward looking statements" by Datamatics Global Services ("DGS" or the Company) that are not historical in nature. These forward looking statements, which may include statements relating to future results of operations, financial condition, business prospects, plans and objectives, are based on the current beliefs, assumptions, expectations, estimates, and projections of the management of DGS about the business, industry and markets in which DGS operates.

These statements are not guarantees of future performance, and are subject to known and unknown risks, uncertainties, and other factors, some of which are beyond DGS' control and difficult to predict, that could cause actual results, performance or achievements to differ materially from those in the forward looking statements. Such statements are not, and should not be construed, as a representation as to future performance or achievements of DGS.

In particular, such statements should not be regarded as a projection of future performance of DGS. It should be noted that the actual performance or achievements of DGS may vary significantly from such statements.









About

Datamatics

D

Datamatics Overview

We enable enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage.



Healthy Revenue and PAT Growth

9MFY24 Revenue INR 1,137 Crore 10.2% revenue CAGR and 19.4% PAT CAGR for the last decade



Healthy Financials

Total Cash and Investments INR 595 Crore



Products

TruCap+, TruBot, FINATO, TruBl, TruAl, TruFare



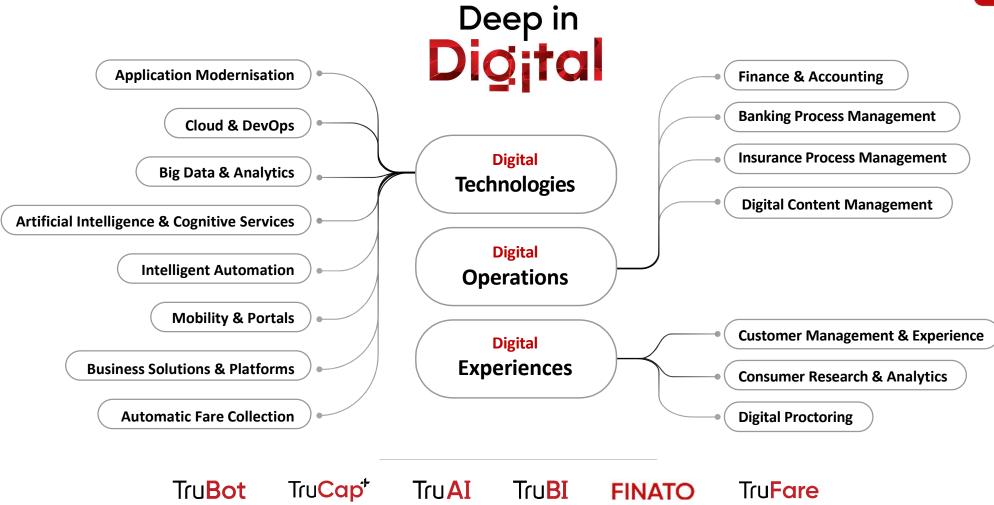
Clientele

300+ Significant Customers Worldwide Added 12 new clients in Q3FY24



Attrition 12.2%







Digital Operations (Figures in INR Crore)



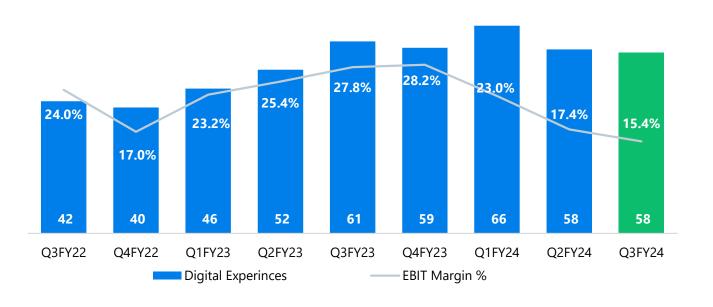
We found Datamatics FINATO to be a lot more intuitive, the look and feel is also really fresh. We appreciate the involvement by the Datamatics team and thanks to them for providing a modern updated system.

Group CFO, Global Insurance Company

- 43% of total revenue
- Grew at 4.9% YoY in Q3FY24
- 16.5% EBIT margin in Q3FY24



Digital Experiences (Figures in INR Crore)

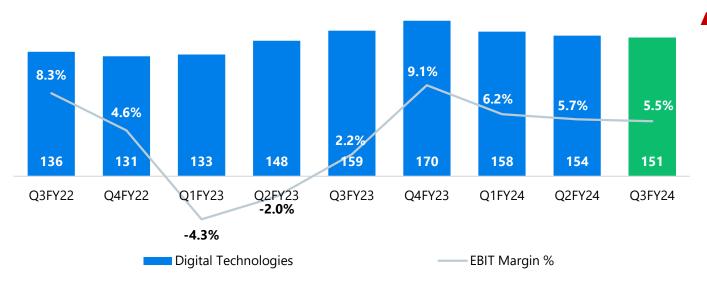


- With our strategic partnership with Datamatics we see immense transformational value added to our global premium services.
 - Managing Partner
 A US based premium
 international airfare platform

- 16% of total revenue
- Declined 6.0% YoY in Q3FY24
- 15.4% EBIT margin in Q3FY24



Digital Technologies (Figures in INR Crore)



Before Datamatics, we didn't understand visualizations, trend analysis & how you could look at data in a different way than just columns of data. The Datamatics journey has enabled us to really transform ourselves to get deep in digital transformation.

Chief IT Officer, A Global BPO Service Provider

- 41% of total revenue
- Declined 4.6% YoY in Q3FY24
- 5.5% EBIT margin in Q3FY24

Journey So Far...

1975	Datamatics incorporated
1983	India's 1 st offshore development centre for Wang Labs, USA
1989	1st to develop & export S/W via satellite to Bell Labs

1975 - 1990

India

1999

2003	Acquired Saztec USA
2003	Acquired Corpay for Accounts Payable solutions USA
2003	BUPA on boarded as customer
2004	IPO
2006	JV with Cybercom
2007	Launch of iPM & iQ

2001 - 2010

2017	Acquired TechJini, boutique mobile & web technology provider India
2018	Acquired RJGlobus Solutions, voice & text based customer service provider
2019	Gartner Peer Insights Customer choice for TruBot
2020	Launched TruBot 4.0

2021 - Present

1992 India's 1st e-publishing co

1st in India & 2nd in the world to obtain ISO 9002 certification in e-publishing

Most innovative S/W product

awarded by the Prime Minister of

1991 - 2000

2011	Launched DataLabs
2011	Acquired Cignex, open source ECM (USA)
2013	Acquired PMG, publishing service provider (India)
2014	Launched own RPA product – TruBot
2015	Acquired TruBI from MAIA Intelligence (India)

2011 - 2015

2021	Divested stake in Cignex
2022- 2023	Featured in Gartner Magic Quadrant for F&A BPO Services for two consecutive years
2023	Listed in Forbes Asia's Best Under A Billion Companies 2023

2016 - 2020

Our Growth Performance (Figures in INR Crore)

550

FY13

FY14

828

FY15

816

FY16

FY17

910

FY18

1,134

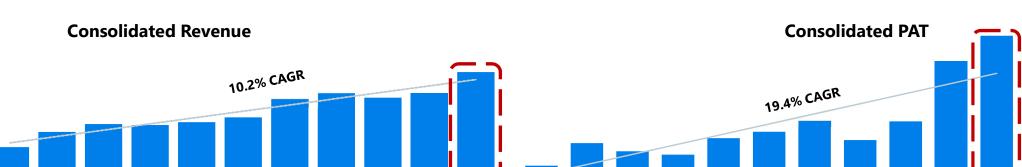
FY19

1,203

FY20

1,149

FY21



31

FY13

58

FY15

FY16

FY17

72

FY18

84

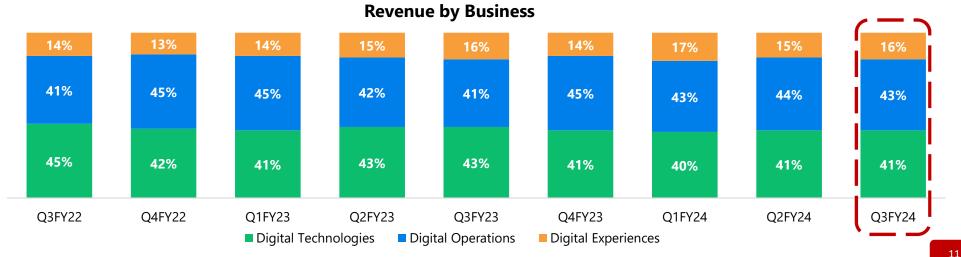
FY19

FY20

1,201

1,459

FY22 FY23



155

FY22

185

FY23

84

FY21



Growth Strategy & Investment Rationale



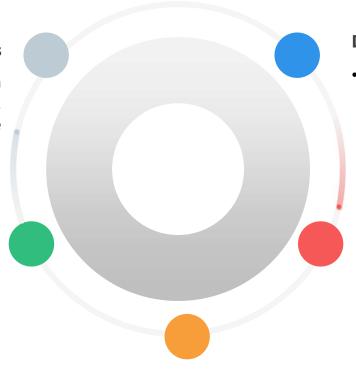
Investment Rationale: Business

IP Products

 Developed own IP products in high growth markets - TruCap+, TruBot, FINATO, TruBI, TruAI, TruFare

Healthy Financials

Solid Cash flow and resilient margins



Strong R&D Centre

 DataLabs focused on new age technology areas - AI & Cognitive Science, RPA, IDP

Deep in Digital

 Al-first approach at the core of Deep in Digital strategy

Focus on International Markets

Established strong presence in US market



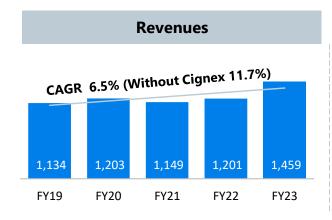
Financial

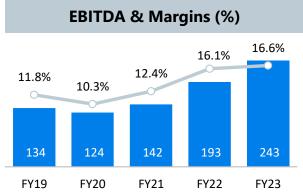
Performance

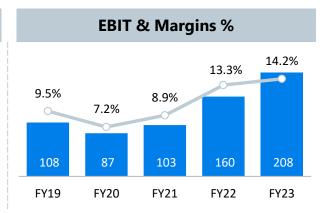


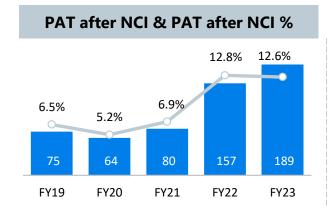
Key Performance Indicators

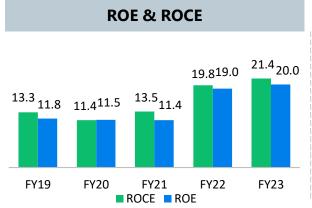
(Figures in INR Crore)

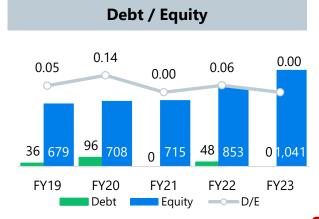














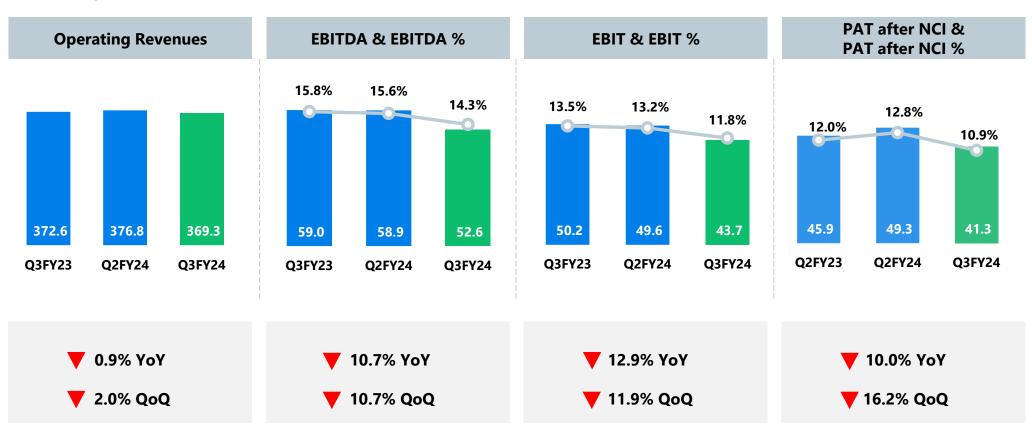
Consolidated Financial Summary – Q3FY24

Particulars (in INR Crore)	Q3FY24	Q2FY24	QoQ Growth	Q3FY23	YoY Growth	9MFY24	9MFY23	YoY Growth
Revenue from Operations	369.3	376.8	(2.0%)	372.6	(0.9%)	1,137.2	1042.9	9.0%
Other Income	10.6	9.4	12.5%	10.6	0.1%	29.2	33.4	(12.8%)
Total Revenue	379.9	386.2	(1.6%)	383.2	(0.9%)	1,166.3	1,076.3	8.4%
EBITDA	52.6	58.9	(10.7%)	59.0	(10.7%)	179.3	158.4	13.2%
EBITDA Margin (%)	14.3%	15.6%	(138Bps)	15.8%	(157Bps)	15.8%	15.2%	58Bps
EBIT	43.7	49.6	(11.9%)	50.2	(12.9%)	151.9	132.3	14.8%
EBIT Margin (%)	11.8%	13.2%	(133Bps)	13.5%	(164Bps)	13.4%	12.7%	67Bps
PBT	53.8	58.6	(8.2%)	60.2	(10.8%)	179.5	163.3	9.9%
PBT Margin (%)	14.2%	15.2%	(101Bps)	15.7%	(157Bps)	15.4%	15.2%	22Bps
PAT (After non-controlling interest)	41.3	49.3	(16.2%)	45.9	(10.0%)	145.6	129.2	12.7%
PAT Margin (%)	10.9%	12.8%	(188Bps)	12.0%	(110Bps)	12.5%	12.0%	48Bps
Basic & Diluted EPS (INR)	7.01	8.36	(16.2%)	7.78	(10.0%)	24.71	21.92	12.7%



Consolidated Financial Highlights – Q3FY24

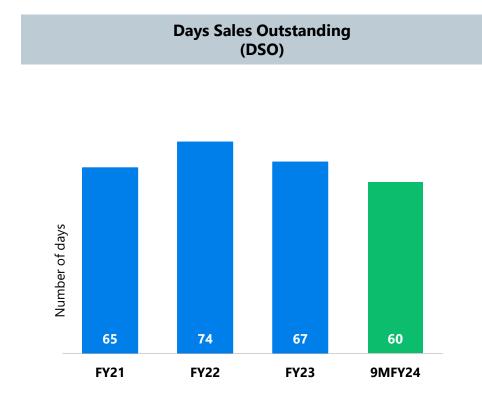
(Figures in INR Crore)



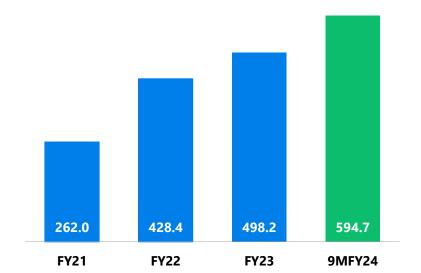


Balance Sheet Metrices – Q3FY24

(Figures in INR Crore)



Total Cash & Investments (Net of debt)



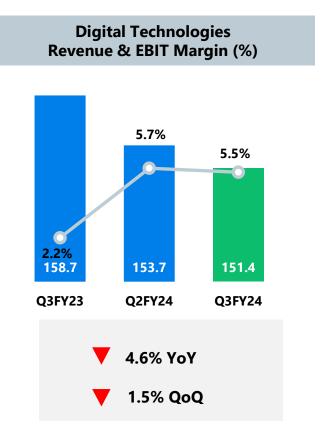


Revenue Segment Analysis – Q3FY24

(Figures in INR Crore)

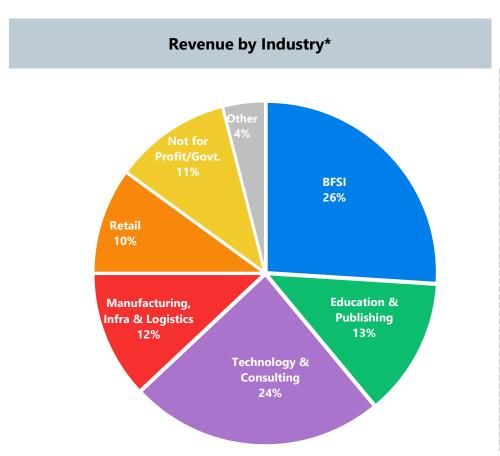


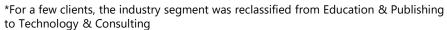


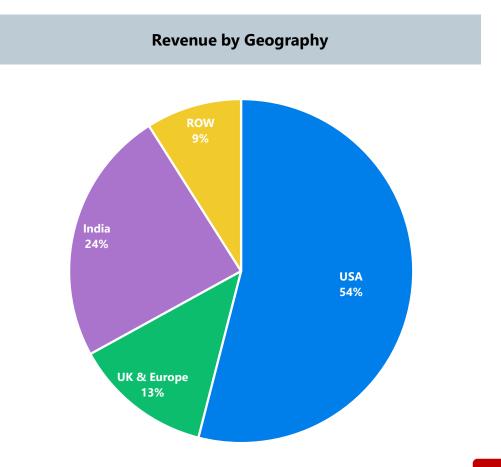




Revenue Segment Analysis – Q3FY24







Client Concentration – Q3FY24

Client concentration maintained at a comfortable level





Key Deal Wins – Q3FY24

A US-based financial services company selects Datamatics to enable them to go deep into digital experiences with cutting-edge technology

A US based market research firm selects Datamatics for data management and analytics services. A US-based digital solutions company chooses Datamatics to provide customer management services by leveraging digital technologies

A global healthcare company selects Datamatics to transform digital finance operations A global engineering company selects Datamatics for legacy application modernization



Recognition

Key Recognitions – Q3FY24





Major Player

IDC MarketScape: 2023 Worldwide Intelligent Document Processing (IDP) Software Vendors

Recognized among Top 15 Global Vendors



Recognized

Forrester's Cash Management Solutions Landscape, Q4 2023

Recognized among Top 10 Global Vendors



Recognized

Robotic Process Automation (RPA) – Technology Provider Compendium 2023

Recognized among Top 15 Global Vendors



Technology Leader

Quadrant SPARK Matrix™: Robotic Process Automation (RPA), 2023

Recognized among Top 5 Global Vendors



Major Contender

Data & Analytics Services for Mid-Market Enterprises Peak Matrix assessment

Recognized among Top 15 Global Vendors



Technology Leader

Quadrant SPARK Matrix™: Intelligent Document Processing (IDP), Q4 2023

Recognized among Top 5 Global Vendors

DATAMATICS

Thank You

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