DATAMATICS

June 07, 2023

To, Corporate Communication Department **BSE Limited** Phiroze Jeejeeboy Towers, Dalal Street, Mumbai – 400 001. BSE Scrip Code: 532528

Listing Department **National Stock Exchange of India Limited** Exchange Plaza, Bandra Kurla Complex, Bandra (East), Mumbai - 400 051. NSE Code: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith press release titled **"Datamatics Achieves Highest** Maturity Level 5 of CMMI for Software Development and BPM Services."

Kindly take the above on your record.

For Datamatics Global Services Limited

Divya Kumat EVP, Chief Legal Officer and Company Secretary (FCS: 4611)

Encl: as above

DATAMATICS GLOBAL SERVICES LTD.

DATAMATICS

Datamatics Achieves Highest Maturity Level 5 of CMMI for Software Development and BPM Services

Mumbai 7th June 2023: Datamatics, a global Digital Technologies, Operations, and Experiences Company, today announced that it has been appraised at Level 5, the highest maturity level of the Capability Maturity Model Integration (CMMI) for Software Development and Business Process Management (BPM) Services.

The CMMI Ver 2.0 SVC (Services) model focuses on the unique challenges and requirements of service-oriented organizations, emphasizing process improvement, quality management, and customer satisfaction. It provides a comprehensive framework for organizations to optimize their service delivery processes, enhance efficiency, and drive continuous improvement.

Gopal Ranjan, SVP and Global Head Quality Datamatics said, "We are happy to achieve CMMI Level 5 for software development and BPM services. This is a result of the robust internal processes which help us to consistently deliver superior results for our customers to boost their productivity, customer experience and competitive advantage." He further added, "I would also like to congratulate all the Datamaticians for this achievement as it is a result of their commitment to excellence."

About Datamatics:

Datamatics is a Digital Operations, Technologies and Experiences Company that enables enterprises to go Deep in Digital to boost their productivity, customer experience and competitive advantage. It has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection. Datamatics does business with global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit *www.datamatics.com.*

To learn more about Datamatics, visit <u>www.datamatics.com</u> and on <u>LinkedIn</u>, <u>Twitter</u>, <u>YouTube</u>, and <u>Facebook</u>.

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For media queries, please contact:

Amit Nagarseker

Marketing & Corporate Communications amit.nagarseker@datamatics.com +91-9619942041