

June 12, 2025

To,

Corporate Communication Department
BSE Limited
Phiroze Jeejeeboy Towers,
Dalal Street, Mumbai - 400 001.
BSE Security Code: 532528

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai - 400 051.
NSE Symbol: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith the press release titled **“Datamatics’ Intelligent Document Processing Product, TruCap+, Recognized as a Major Contender in Everest Group’s IDP PEAK Matrix® Assessment 2025.”**

Kindly take the above on your record.

For **Datamatics Global Services Limited**

Divya Kumat
President, Chief Legal Officer and Company Secretary
(FCS: 4611)

Encl: as above

DATAMATICS

Datamatics' Intelligent Document Processing Product, TruCap+, Recognized as a Major Contender in Everest Group's IDP PEAK Matrix® Assessment 2025

Marking the seventh consecutive year of recognition

Mumbai, 12th June 2025 – Datamatics, a global Digital Technologies, Operations, and Experiences company, announced that its Intelligent Document Processing (IDP) platform, TruCap+, has been recognized as a Major Contender in the Everest Group Intelligent Document Processing (IDP) PEAK Matrix® Assessment 2025 for the seventh consecutive year. The company has significantly improved its position in its vision and capability as well as market impact. The Everest PEAK Matrix® evaluated 29 vendors in the industry. This recognition solidifies Datamatics' position as a preferred partner for GenAI-powered IDP solutions.

Everest Peak Matrix for IDP ranks TruCap+ IDP very highly on value delivered to customers, its document processing capability, monitoring & improvement, and implementation & support.

As per Everest Group, the key strengths of TruCap+ IDP highlighted in the report include:

- Datamatics focuses on providing an intelligent automation platform by combining its RPA (TruBot), IDP (TruCap+), AI/ML (TruAI), and BI and visualization (TruBI) capabilities. It is focusing on transitioning from a cloud-based model to a SaaS-based approach and has made investments to perform extraction from audio and videos, SLM training, and RAG usage for big documents.
- It has invested in a Model Training Workbench, a centralized dashboard for managing and training ML models that supports auto-population of ontology fields. It leverages a multi-modal approach for extraction and also offers 60+ OOTB pre-packaged solutions within the platform.
- It supports context-understanding capabilities such as language translation, document comparison, and data normalization. Generative AI support for features such as text summarization, key-value pair extraction, and querying documents in a Q&A fashion is also available.
- The platform is integrated with TruBI that offers generative AI-/LLM-powered custom dashboards and reports generation.
- It offers a Bring Your Own Model (BYOM) feature and API integrations, enabling enterprises to customize data extraction workflows.

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"Datamatics has strengthened its position as a Major Contender in the Intelligent Document Processing (IDP) Products PEAK Matrix® Assessment 2025. It is strengthening its IDP offering by transitioning to a true-SaaS model and has made investments in performing extraction from audio and videos, and usage of SLMs and RAG. It expanded its context understanding capabilities through features such as text summarization and identification of relationships between extracted entities. It has also invested in TruAgent, its agentic AI platform designed to automate complex business tasks, complementing its broader intelligent automation strategy," says **Vaibhav Bansal, Vice President, Everest Group**. "Clients have appreciated the customer service, and the ease of use of the platform."

Shashi Bhargava, EVP and Head - Intelligent Automation Products, Datamatics, said, "We are happy to be recognized by Everest Group as a Major Contender in the IDP space for the seventh time in a row," **He further added**, "GenAI powered TruCap+ is evolving to think beyond automation adapting, learning, and responding to complex document scenarios enabling Straight-through Processing. The customers have appreciated the customer service, ease of use of the platform, and the ability to customize services to client needs. This recognition affirms our commitment to delivering intelligent solutions that empower enterprises."

We're moving towards a future where document processing goes beyond being intelligent—it becomes autonomous in decision-making," **said Mitul Mehta, Chief Marketing Officer, Datamatics**. "Our AI-first approach and continuous enhancements to TruCap+ are reflected in the significant improvement in our Vision and Capability scores."

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About Datamatics:

Datamatics (BSE: 532528 | NSE: DATAMATICS) enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars including Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows,

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Business Intelligence, and Automatic Fare Collection. Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centres in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com.

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