

April 09, 2026

To,

Corporate Communication Department  
**BSE Limited**  
Phiroze Jeejeeboy Towers,  
Dalal Street, Mumbai - 400 001.  
BSE Security Code: 532528

Listing Department  
**National Stock Exchange of India Limited**  
Exchange Plaza, Bandra Kurla Complex,  
Bandra (East), Mumbai - 400 051.  
NSE Symbol: DATAMATICS

**Sub: Press Release**

Dear Sir/Madam,

Please find attached herewith press release titled **“Datamatics Launches TruAI Underwriting to Transform Insurance Underwriting with Agentic AI”**

Kindly take the above on your record.

For **Datamatics Global Services Limited**

**Divya Kumat**  
**President, Chief Legal Officer and Company Secretary**  
**(FCS: 4611)**

**Encl: as above**

## **Datamatics Launches TruAI Underwriting to Transform Insurance Underwriting with Agentic AI**

**Mumbai, India 9<sup>th</sup> April 2026:** Datamatics, a global Digital Technologies, Operations, and Experiences company, today announced the launch of TruAI Underwriting, an Agentic AI-based solution designed to support and streamline insurance underwriting decisions. The solution enables insurers to assess financial and medical risks with improved speed, consistency, and accuracy across data-intensive cases.

TruAI is Datamatics' enterprise AI suite for agentic automation, built for complex, decision-intensive processes by combining AI capabilities with process expertise. TruAI Underwriting is the first solution in this portfolio.

Underwriting is a critical and judgment-driven function within the insurance value chain, involving the analysis of medical records, lab reports, financial disclosures, and multiple risk indicators. As policy volumes increase, insurers are looking to improve turnaround times, maintain consistency, and scale operations while meeting regulatory requirements.

TruAI Underwriting is designed to address these needs by augmenting underwriters with data-driven decision support. The solution ingests and analyzes information from a range of structured and unstructured sources, including documents, images, and graphs such as medical reports, declarations, and lab results. It extracts relevant parameters, identifies risk indicators, and consolidates insights into a digital case summary. Using underwriting rules and historical decision data, it provides contextual recommendations to support evaluation. Its learning capabilities enable ongoing refinement of outputs over time.

Despite this deep integration of AI, the final decision remains firmly in the hands of the underwriter, ensuring adherence to regulatory requirements and internal governance frameworks.

TruAI Underwriting can help reduce underwriting turnaround time by up to 70%, lower costs by up to 50%, and improve accuracy by up to 25% through standardized workflows and data-driven support.

**Rahul Kanodia, Vice Chairman and CEO, Datamatics**, said, *"At Datamatics, we are focused on leveraging AI to deliver measurable business value. TruAI represents our vision of making AI actionable at scale by combining Agentic AI with deep process*

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*expertise. With TruAI Underwriting, we are transforming the core of insurance underwriting, enabling insurers to improve decision speed, enhance risk assessment, and drive consistent outcomes at scale."*

To know more about Datamatics TruAI Underwriting solution, visit:

<https://www.datamatics.com/technology/ai-and-cognitive-sciences/truai-underwriting>

## **About Datamatics:**

*Datamatics (BSE: 532528 | NSE: DATAMATICS) enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars including Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection. Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centres in the USA, India, and the Philippines. To learn more about Datamatics, visit [www.datamatics.com](http://www.datamatics.com).*

For media queries, please contact:

## **Amit Nagarseker**

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