

October 14, 2025

To,

Corporate Communication Department
BSE Limited
Phiroze Jeejeeboy Towers,
Dalal Street, Mumbai – 400 001.
BSE Security Code: 532528

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai - 400 051.
NSE Symbol: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith the press release titled **“Well Pharmacy, UK’s Largest Independent Pharmacy Chain, onboards Datamatics to Automate Medication Record Management.”**

Kindly take the above on your record.

For **Datamatics Global Services Limited**

Divya Kumat
President, Chief Legal Officer and Company Secretary
(FCS: 4611)

Encl: as above

Well Pharmacy, UK's Largest Independent Pharmacy Chain, onboards Datamatics to Automate Medication Record Management

Mumbai, 14th October 2025 Datamatics, a global leader in Digital Technologies, Operations, and Experiences, today announced that Well Pharmacy, the UK's largest independent pharmacy chain, has signed a long-term contract with the company to modernize medication record-keeping for patients in care homes. The initiative will leverage Datamatics' AI-powered Intelligent Automation platform - TruCap+ for Intelligent Document Processing (IDP) and TruBot for Robotic Process Automation (RPA).

Well Pharmacy operates more than 650 pharmacies across the UK and supports the health of local communities through consultations and essential services. In line with its digital transformation strategy, Well Pharmacy has selected Datamatics' Intelligent Automation platform to deliver safe, consistent, and efficient medicines administration for its care homes.

Datamatics will automate the Medication Administration Record (MAR) process by integrating its intelligent automation products, TruBot and TruCap+. Leveraging AI and GenAI capabilities, TruBot will automate the mundane and repetitive tasks and support end-to-end automation of MAR process and TruCap+ will play a pivotal role in accurately extracting and digitizing key patient dosage information from unstructured MAR documents, ensuring speed, precision, and compliance. This automation enables the creation of reliable Monitored Dosage System (MDS) records, minimizing manual effort, reducing errors, and enhancing patient safety, while empowering healthcare providers with real-time, actionable data.

This solution will ensure greater accuracy in patient records, improve efficiency by automating updates, and reduce costs through lower manual effort and less wastage. It will also provide scalability to manage varied prescription formats at high volumes while boosting staff productivity by allowing pharmacists and care teams to spend more time on patient care.

Andrew Caplan, Chief Retail Officer from Well Pharmacy said, "Accuracy is critical in the medical industry, and our long-term agreement with Datamatics provides a flexible, easy-to-use solution that ensures precision while simplifying a complex process. By digitizing medication records with speed and reliability, we can reduce manual errors, enhance patient safety, and give our teams more time to focus on delivering quality care. As we plan to scale to support over 70,000 patients in care homes, Datamatics' automation platform will play a vital role in helping us meet growing healthcare needs with consistency and confidence."

Mitul Mehta, Chief Marketing Officer at Datamatics, said, "We are excited to partner with Well Pharmacy in their automation journey. With our experience in the Healthcare

industry, we are confident to deliver the desired benefits of automation including accuracy, efficiency and process compliance.”

Datamatics’ Intelligent Automation platform is empaneled by NHS Shared Business Services (SBS) in the UK for its value-driven digital solutions and is also used by several healthcare alliances worldwide. The Well Pharmacy contract further reinforces Datamatics’ position as a trusted provider of intelligent automation in the global healthcare sector.

About Well Pharmacy

Well Pharmacy (part of Bestway Group) is the UK’s largest independent pharmacy with over 650 pharmacies across the UK. They are serving over 2 million people every month and delivering over 400k consultations annually. Also forming part of the pharmacy business is John Bell & Croyden, a London based luxury health, beauty and pharmacy specialist established in 1798, and a number of trading websites including Chemist.net. Annual revenue of Well Pharmacy is ~ £800 million.

<https://www.linkedin.com/company/wellpharmacy/>

About Datamatics:

Datamatics (BSE: 532528 | NSE: DATAMATICS) enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics’ portfolio spans across three pillars including Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection. Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centres in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com.

For media queries, please contact:

Amit Nagarseker

Marketing & Corporate Communications

amit.nagarseker@datamatics.com

+91-9619942041