DATAMATICS

June 12, 2023

To,

Corporate Communication Department

BSE Limited

Phiroze Jeejeeboy Towers, Dalal Street, Mumbai – 400 001.

BSE Scrip Code: 532528

Listing Department

National Stock Exchange of India Limited

Exchange Plaza, Bandra Kurla Complex,

Bandra (East), Mumbai - 400 051.

NSE Code: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith press release titled "Datamatics Recognized as 'Leader' for Fifth Consecutive Year in IAOP 2023 Global Outsourcing 100 List."

Kindly take the above on your record.

For Datamatics Global Services Limited

Divya Kumat EVP, Chief Legal Officer and Company Secretary (FCS: 4611)

Encl: as above

DATAMATICS

Datamatics Recognized as 'Leader' for Fifth Consecutive Year in IAOP 2023 Global Outsourcing 100 List

Mumbai 12th June 2023 Datamatics, a global Digital Operations, Technologies, and Experiences Company, today announced that it has been recognized as a 'Leader' in the International Association of Outsourcing Professionals® (IAOP) '2023 Global Outsourcing 100 List' for the fifth year in a row. This achievement is accompanied by the 'Three Star Ratings' across key evaluation parameters such as, Top Customer References, Awards & Recognitions, and CSR Programs & Initiatives.

Datamatics' Digital Operations integrate digital technologies, including Robotic Process Automation (TruBot), Intelligent Document Processing (TruCap+), Business Intelligence (TruBI), Smart Workflows (iPM), as well as Artificial Intelligence (AI) and Machine Learning (ML) models. This powerful combination enables superior control over operations, automation, insights, and predictive capabilities. By leveraging these advanced digital technologies, customers can enhance productivity, accuracy, and agility in response to changing business environments.

Rahul Kanodia, Vice Chairman and CEO Datamatics, expressed, "We are happy to be recognized as a 'Leader' in the IAOP Global Outsourcing 100 List for the fifth consecutive year. This is a testament to our commitment to delivering best-in-class Digital Operations solutions to our clients." **He further emphasized,** "At Datamatics, we leverage digital technologies to help our customers boost their productivity, drive growth and maximise returns on technology investments."

Mitul Mehta, EVP and Chief Marketing Officer, Datamatics commented, Datamatics is committed to enabling customers to go Deep in Digital. We believe our recognition in IAOP Global Outsourcing 100 List for the fifth consecutive year is acknowledgement to our digital transformation capabilities, deep domain expertise and business-centric solutions."

Datamatics was also recently recognized for second consecutive year in the 2023 Gartner® Magic Quadrant™ for Finance and Accounting BPO Services.

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About IAOP

IAOP is a global association uniting customers, providers, and advisors in a collaborative environment to enhance professional and organizational development, certification, and excellence, improving business service models and outcomes. Our members worldwide attend conferences, chapter meetings, and training programs to connect and improve their business results. Whether you're new or experienced in outsourcing, IAOP provides resources to connect you to a growing global community. Visit www.IAOP.org to learn more and get involved.

About Datamatics:

Datamatics is a Digital Operations, Technologies and Experiences Company that enables enterprises to go Deep in Digital to boost their productivity, customer experience and competitive advantage. It has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection. Datamatics does business with global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com.

To learn more about Datamatics, visit <u>www.datamatics.com</u> and on <u>LinkedIn</u>, <u>Twitter</u>, <u>YouTube</u>, and <u>Facebook</u>.

For media queries, please contact:

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