

DATAMATICS

INTELLIGENT SOLUTIONS FOR DATA-DRIVEN ENTERPRISES





BUILDING INTELLIGENT SOLUTIONS FOR DATA-DRIVEN ENTERPRISES

Datamatics is a technology company that builds intelligent solutions for data-driven enterprises to improve their productivity and customer experience.

The company portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics, which are powered by Artificial Intelligence.

Datamatics also has established products in Robotic Process Automation, Intelligent Data Capture, Advanced Analytics, Business Intelligence and Automated Fare Collection. Datamatics services over 550

clients across diverse verticals including Banking & Financial Services, Insurance, Manufacturing, Transport, Travel & Hospitality, Media & Publishing, Retail, and e-Commerce. Headquartered in Mumbai, the company has strong presence in the USA, Australia, Asia, Europe, and the Middle East with global employee strength of 10,000+.

200+

Significant Customers across the globe

Delivery centers in

USA, India, Europe and Philippines

10,000+

Employees world wide

DATALABS – DATAMATICS INNOVATION CENTER

Research Areas

Artificial Intelligence
& Cognitive Capture



Internet of Things



Robotic Process
Automation



Augmented &
Virtual Reality



CUSTOMER TESTIMONIALS

“

Datamatics is a key partner in our journey. They have helped us scale by learning our processes and this is what sets Datamatics apart. Datamatics will continue to be our valued partner going forward in our digital transformation journey.

”

David Friedman

Head of Intelligent Automation Centre of Excellence, Ryder Systems



“

Accounts Payable automation at Gate Gourmet is a result of robust planning, process review and execution. We thank Datamatics for being a partner in this journey with committed individuals, tools and technology platform.

”

Som Venkatanarayan

Controller, Gate Gourmet North America



“

Datamatics has a unique ability to find us the right results at the right time and have adapted to our needs. We have also challenged them in quite lot of different ways and they have been able to react to us very rapidly. We never had to struggle with them in terms of getting people on board in a timely fashion.

”

Graham Fisher

Head, IT – BUPA



“

Datamatics on one hand can understand the data whether it is behavioural or otherwise and make sense of it and get insights out of it. But they also have expertise in process re-engineering. So they can look at the process in which the engagement happens with consumers on a specific area and also guide you as to how the process can be remodeled or redefined.

”

Manish Makhijani

Global CMI Director (PDC), Unilever



“

Datamatics has been able to jump through loops to help us decide on the new TVM and we are excited about it.

”

Bernhard Rudolph

Chief Financial Officer – Memphis Area Transit Authority (MATA)



DATAMATICS EXPERTISE



TECHNOLOGY SOLUTIONS

Build an integrated, digital platform with a 360-degree technology portfolio comprising Enterprise Modernization, Cloud-enablement, Enterprise Content Management, and Digital User Experience Design.

- Application Development & Management
- Cloud Services
- Digital Experiences & Consulting
- Robotic Test Automation
- Implementation Services
- (Enterprise Content Mgmt. & Workflow Solutions)
- Intelligent Process Automation
- Hyperautomation Services

Trade Finance **Digital Workplace**



BIG DATA & ANALYTICS

Chart your Data to Intelligence story with Big Data, Connected Data, Artificial Intelligence / Machine Learning, and Visualization. Leverage the Intelligence-First principle and advocate Data Democracy with Big Data & Analytics.

- Research & Analytics
- Advanced Analytics & Data Sciences
- Business Intelligence & Data Visualization
- Big Data and Data Lakes
- Enterprise Data Management

TruBI **TruAI**



BUSINESS PROCESS MANAGEMENT

Drive cultural change on the wings of Digitalization, Intelligent Automation, and Hyperautomation and derive process efficiency, shorter turnaround time, customer delight, improved compliance, and cost savings.

- Finance & Accounting
- Customer Management
- Banking Process Management
- Insurance Process Management
- Publishing
- Retail / e-Commerce
- BPaaS

TruBot

TruCap⁺

iPM



ENGINEERING SOLUTIONS & SERVICES

Leverage Connected Devices and Smart Solutions to improve the quality of human life across different touchpoints and build a Smart Global Village. Use Augmented Reality apps for training and self help.

- Automated Fare Collection
- Internet of Things
- Point of Sale & ATM Solutions
- Self Service Terminals

TruFare

KEY AWARDS & RECOGNITIONS



Datamatics named as 'Leader' in IAOP 2021 & 2022 Global Outsourcing 100 List of the world's best outsourcing providers



Datamatics TruBot won IBS intelligence (IBSi) Global FinTech Innovation Award 2021 for the Most Innovative Use of Process Automation



TruBot recognised with Bronze Stevie Award 2021 for 'Sales & Customer Service'



TruCap+ won Bronze Stevie Award 2022 & People's Choice Stevie Award 2021 at the American Business Awards



Rail Analysis India Award 2022, 2020 & 2019 for Automated Fare Collection technology



Datamatics has been recognized for "Leadership in Customer Experience" in the 2021 Call Center Association of the Philippines Annual Event

ABOUT DATAMATICS

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

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USA

UK

UAE

India

Philippines