



- Identify potential threats and opportunities with Artificial Intelligence (AI) & Cognitive Sciences (CS) Platform
- Work with self-evolving algorithms for adapting to new data
- Perform real-time analysis of structured, semi-structured, and unstructured data

## INTRODUCTION

Over the globe, ~90% of data is in unstructured format. With an exponential increase in this data, enterprises find it challenging to harness it for intelligent use. Here technology can be leveraged to provide sustainable business solutions and go beyond. This data, which serves as the holy grail, helps enterprises and business institutions in **identifying potential threats** and opportunities, even while in the making, amidst multi-variate environments. These range from identifying probable non-performing assets (NPAs), financial frauds, money laundering to establishing one-to-one relationship with the customer by pre-assessing their mindset and requirements.

Datamatics' TruAI<sup>™</sup> is a comprehensive Artificial Intelligence and Cognitive Sciences platform that enterprises use for

Pattern Detection, Text and Data Mining. It helps enterprises extract intelligence from high volumes of structured, unstructured, and multi-structured data from diverse sources. For example: spreadsheets, documents, PDFs, images, video files, audio files, and other data types. TruAl™ aggregates data and correlates seemingly unrelated data points to provide a bigger picture. It provides high performance computing that analyzes on **auto-pilot** or in operator-assisted mode. It uses multiple data sources, data lakes, and databases to perform contextual analysis and sequence **building**. Some important uses are intelligence mining, email analytics, document classification, categorization & routing.

#### **VALUE PROPOSITION**

Reduce dependency on	Reduce operational	Increase conversion rate
man power by 20 - 30%	expenditure by 45 - 50%	of customer by 30 - 40%
Inculcate the ability to identify patterns and interactions between various entities/brands and key response types over a range of time with ~100% accuracy	Extract semantics and key meaning from a very high number of unstructured and qualitative responses without manual intervention	Achieve consistent quality improvements and turn-around-time at significantly lower costs



### WHY DATAMATICS?

- >> Own incubation hub and global innovation centre, DataLabs, for developing technology solutions
- >> Expertise in designing, developing, and deploying high quality solutions based on AI and CS platform
- >> Rich experience in providing resources in onsite and offsite models to large and mid-cap companies
- >> Large pool of in-house technical resources, having experience and expertise in varied skills from Consulting to Implementation

# **KEY AWARDS & RECOGNITIONS**



Gartner Peer Insights Customers' Choice 2019 for Robotic Process Automation



2019 IBM Asia Pacific Excellence Award for Top Transformation Business Partner



Features in IAOP 2019 Global Outsourcing 100 List of the world's best outsourcing providers



Gold Stevie Award 2019 for Robotic Process Automation



Rail Analysis India Awards 2019 for Automated Fare Collection technology

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CIO Choice 2019 Recognition for Robotic Process Automation

#### **ABOUT DATAMATICS**

Datamatics is a technology company that builds intelligent solutions for data-driven enterprises to improve their productivity and customer experience.

The company portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics, which are powered by Artificial Intelligence.

Datamatics also has established products in Robotic

Process Automation, Advanced Analytics, Business Intelligence and Automated Fare Collection. Datamatics services over 550 clients across diverse verticals including Banking & Financial Services, Insurance, Manufacturing, Transport, Travel & Hospitality, Media & Publishing, Retail, and e-Commerce. Headquartered in Mumbai, the company has strong presence in the USA, Australia, Asia, Europe, and the Middle East with global employee strength of 10,000+.





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website: www.datamatics.com | email: business@datamatics.com

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