



92% IMPROVEMENT IN TAT OF STATUTORY COMPLIANCE FOR A LEADING BANK

ABOUT CLIENT:

A leading bank

INDUSTRY:

BFS

HEADQUARTERS:

India

BUSINESS NEED:

To update Central
Registry of Securitization
Asset Reconstruction and
Security Interest (CERSAI)
system with the borrower
and property details for
all mortgage cases

BUSINESS CHALLENGES

01

Manual process:

To fulfil a cumbersome statutory compliance process of updating a third party / government system with the details for each mortgage case

02

High overheads:

To automate an erroneous manual process, which required temporary staff during periodic peaks in workload

DATAMATICS SOLUTION

Datamatics conducted a detailed analysis and implemented a multi-bot solution powered by **TruBot** to run 24x7x365. It consisted of the following stages:

CRM Extract:

To log in to the CRM system and generate an Excel dump for New Mortgage cases along with all the details, such as property details, applicant details, etc.

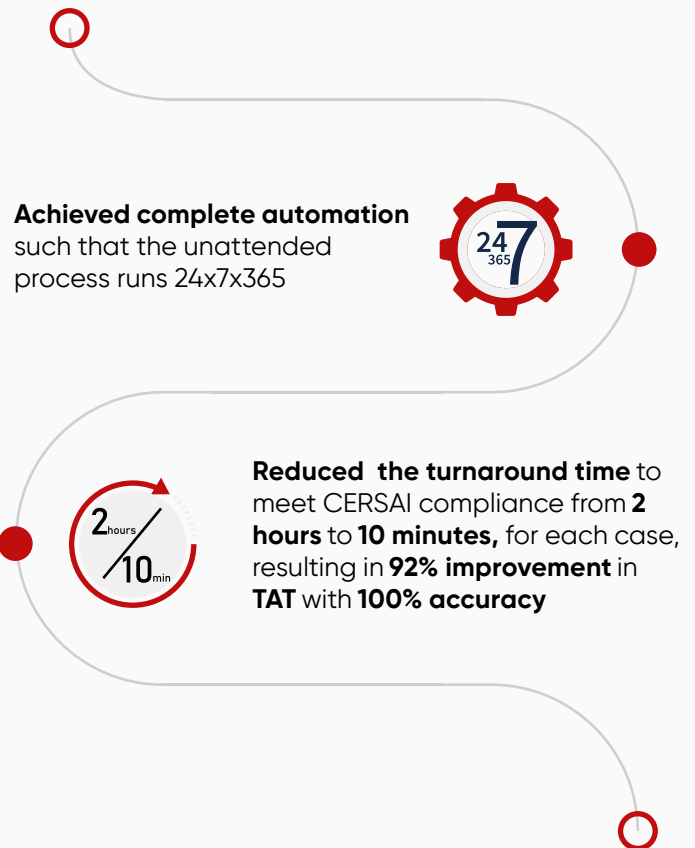
Validation:

To perform certain pre-defined checks and validations

CERSAI site updation:

To update the data from the Excel file in to approximately 20 fields across 7 tabs in the CERSAI website and record the success in the Excel file

BUSINESS IMPACTS



ABOUT **DATAMATICS**

Datamatics enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars of Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection.

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