



IMPLEMENTED BI SOLUTION FOR A LEADING LOGISTICS GIANT USING SAP BUSINESS OBJECTS

DATAMATICS

ABOUT CLIENT:

The client delivers fleet management services and solutions that improve customers' operations and ultimately their bottom lines.

INDUSTRY:

Logistics

REGION:

United States of America

BUSINESS NEED:

To implement an integrated BI solution for report generation and organization-wide transparency.

BUSINESS CHALLENGES

01

The client had multiple departments across the organization and the data within the departments was scattered. The data volume was huge and making reports was a major challenge for the client.

02

The client was using multiple tools across different departments which were not compatible with each other for integration. The data gathered from the tools was also not reliable as there was inadequacy in the data generated.

03

Gathering data from various departments and verifying the data was a time consuming process which resulted in employee inefficiency.

04

The client wanted an Integrated BI solution that would act as a single source of data across the organization and increase accessibility and transparency.

DATAMATICS SOLUTION

Datamatics implemented a planning and Business Intelligence (BI) solution, using SAP Business Objects.

The solution was building on foundational components for gathering analytics, generating reports, and gaining insights on the reports generated.

The solution enabled the client to manage the following activities:

- >> Managing Business Intelligence (BI) Out-Bound Cases (FleetTrak tickets), based on priority
- >> User Management: on-boarding and off-boarding users from the Business Objects Platform
- >> Making changes in the reports and improving the report performance
- >> Changes to report requirements & scheduling of reports
- >> Publication of reports

Datamatics also helped the client in making changes in the schema for both Business Objects (BO) 3.1 and Business Objects BI (BOBI) 4.1 environments and migrating from version 3.1 to 4.1 in just 3 months.

BUSINESS IMPACT

Reduced operational cost **by 30%**



Reduced turnaround time **by 30%**



Reduced IT Support cost due to increased end user ownership of budget and forecasts processes without the need for technical input



Increased reliability of planning and forecasting figures



Lowered Deployment cost



ABOUT **DATAMATICS**

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

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