



BPM OPTIMIZES ACCOUNTS PAYABLES FOR A LEADING AIRLINE CATERING FIRM

BUSINESS CHALLENGES

ABOUT CLIENT:

The client is a leading global provider of airline catering and provisioning services for airport lounges, convenience stores and related establishments. The client serves over 700 million passengers per year across 60 countries in 6 continents.

REVENUE:

\$4.6 Billion

EMPLOYEES:

43,000

INDUSTRY:

Hospitality & Logistics

REGION:

Switzerland

BUSINESS NEED:

To streamline geographically distributed accounts payable operations for better cash management

01

Geographically scattered AP operations:

To consolidate the AP operations spread over 45 offices, each having its different AP application which increased the cost of maintenance and consolidation of operations

02

Multiple documents in unstructured formats:

To automate the processing of purchase orders received in multiple formats, languages and currencies using a standardized system

03

Manual processing and approval system:

To automate the invoice processing spread over multiple legacy systems in order to improve quality and efficiency as well as reduce the associated expenditure

04

Lack of data visibility:

To improve near real-time visibility of data across different regions and business units in order to eliminate penalties, lost discounts & inefficient application of cash

DATAMATICS SOLUTION

Process reengineering:

To streamline, consolidate, and optimize AP operations.

Applications portfolio

rationalization:

To standardize and optimize existing

Highly configurable web-based

portal solution (ePM+):

To connect (and in some cases replace) existing applications into a streamlined user-friendly system.

Automated push-pull collection:

To streamline processing of document images & integration for further action.

Automatic mapping of invoice line description:

To route the data to the correct general ledger (GL) expense account.

Intelligent workflow solution:

To automate the approval matrix routing for PO & non-PO invoices, thus de-bottlenecking the approval process.

Dashboards:

To enhance real-time 360 degree visibility of operational data across geographies & business units.

BUSINESS IMPACT

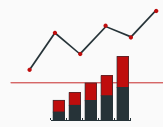
Simplified, web-based

USER-FRIENDLY INTERFACE to improve processing speed as well as reduce errors and costs



Improved **ACCURACY** and real-time data-visibility across locations

Improved **CASH MANAGEMENT**, with avoidance of penalties, maximization of early-payment discounts & better application of cash



Introduced **HIGH SCALABILITY**, lowered processing costs, improved quality & processing time through automation

Improved **COST SAVINGS** through the right blend of onsite-offshore resources



Enhanced **DATA SECURITY** with intelligent workflow & configurable dashboard thus limiting the information access on a need-to-know basis

ABOUT **DATAMATICS**

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

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