

DATAMATICS

**REMOTE PROCTORING
SERVICES**

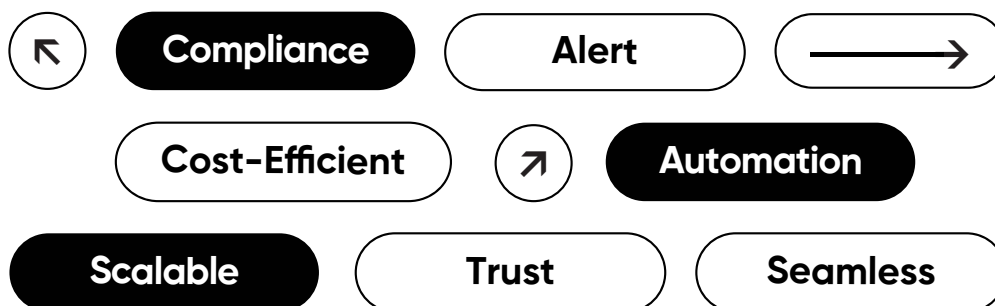
**CANDIDATE
EXPERIENCE THE
WAY YOU WANT IT**



Datamatics has been successfully offering enterprise-grade remote proctoring services to government bodies, OEMs, banks, and educational institutions (post-graduation, under graduation, high schools, and secondary schools) over the last 3 years. Our solutions are leveraged across time zones and are highly scalable. What makes us unique is the ability to build a well-curated panel of trained & experienced Proctors over the years. Our consistent investments in empathy, sensitivity and cultural trainings have enabled our proctors to provide best candidate experiences.

At the same time, our investments in Artificial Intelligence, Video & Audio Analytics and Data Forensics have fortified our Proctors with best tools to increase their efficiency and accuracy. We are glad that our entire value proposition has delivered consistent value to our clients in terms of cost efficiencies, accuracy and scalability. And of course, happier candidates who are able to give their best in the most comforting & seamless test environment.

AI-assisted & Data-Driven Remote Proctoring for superior Candidate Experiences



OUR PROCTORING OFFERINGS



Live Online
Proctoring



Recorded
Proctoring



Advanced Automated
Proctoring



Candidate & Technical
Support



Event-based
Proctoring



Scheduled
Proctoring



AI-assisted features
to increase accuracy



Curated Panel
of Proctors



Automated Workflow
Management



Seamless Platform
Adoption



Diverse tests &
candidate profiles
handled



Fully operational
helpline throughout
the proctoring
process



Advanced Reporting
& Analytics



Rigorous Quality
Framework

DATAMATICS WINNING EDGE



SUCCESS STORIES & BUSINESS IMPACT

Consistently high
CSAT Score

5.83/6

Overall accuracy
achieved

> 99%

~ 40%

Cost saving over
existing models



Successfully handled the high Volumes and Sensitivities involved in Proctoring for Secondary School Tests for students aged 5–11

[DOWNLOAD CASE STUDY](#)



Increased Productivity for a UK Based Examination Institute

[DOWNLOAD CASE STUDY](#)



Enhanced Proctoring Support for a US-based examination institute by deploying experienced Remote Proctors, CSRs and TSRs

[DOWNLOAD CASE STUDY](#)



BUILDING INTELLIGENT SOLUTIONS FOR DATA-DRIVEN ENTERPRISES

Datamatics is a technology company that builds intelligent solutions for data-driven enterprises to improve their productivity and customer experience.

The company portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics, which are powered by Artificial Intelligence.

Datamatics also has established products in Robotic Process Automation, Intelligent Data Capture, Advanced Analytics, Business Intelligence and Automated Fare Collection. Datamatics services over 550

clients across diverse verticals including Banking & Financial Services, Insurance, Manufacturing, Transport, Travel & Hospitality, Media & Publishing, Retail, and e-Commerce. Headquartered in Mumbai, the company has strong presence in the USA, Australia, Asia, Europe, and the Middle East with global employee strength of 10,000+.

200+

Significant Customers across the globe

Delivery centers in

USA, India, Europe and Philippines

10,000+

Employees world wide

KEY AWARDS & RECOGNITIONS



Datamatics named as 'Leader' in IAOP 2021 Global Outsourcing 100 List of the world's best outsourcing providers



Datamatics recognised at UN Global Compact Network India Innovative Practices Award "Women at Work" 2020



TruBot recognised at Gold Stevie Award 2020 for 'Sales & Customer Service'



TruCap+ wins People's Choice Stevie Award 2020 for 'Favourite New Products'



Rail Analysis India Award 2020 & 2019 for Automated Fare Collection technology



MRSI Golden Key Award 2019 for 'Best Business Impact through Analytics'

OUR CMS PORTFOLIO



Domain

- Omnichannel Support
- Connected Data Platforms
- Industry & Product Experts



Digital

- Intelligent Data Transformation
- AI/ML driven Data Pattern Mining
- BI Dashboards
- Robotic Process Automation



Data

- Richer Candidate Profiling
- Data Science/ Data Modelling
- Speech, text & Behavioural Analytics

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