

Agentforce Services

Across industries, leaders are racing to modernize using AI. Yet, disconnected tools, unclear readiness, and complex architecture often create confusion. The true advantage lies in applying AI where it adds value, solves challenges, and drives measurable outcomes.

As a Salesforce Summit Partner, Datamatics empowers enterprises to build, deploy & scale custom AI agents on Agentforce. From customer service automation to sales productivity and compliance monitoring, we ensure Agentforce agents are business-aligned, secure, and scalable enabling enterprises to adopt AI and focus on value.

OUR AGENTFORCE OFFERINGS

- **Consulting & Strategy:**
Identify AI-ready use cases, assess readiness, define roadmap.
- **Pilot Projects:**
Validate capabilities, deliver quick wins, measurable outcomes.
- **Custom Agents Development:**
Build and integrate across sales, service, and marketing.
- **Implementation & Deployment:**
Configure, test, & launch with multi-channel readiness.
- **Training & Governance:**
Role-based training, guardrails, compliance, optimization.
- **Managed Services:**
End-to-end monitoring, scaling, and long-term value.
- **Support & Guidance**
Post-launch tuning, upgrades, innovation-focused enhancements.

Implement
Agentforce
**Right
First
Time**
On-Time.



AGENTFORCE IN ACTION:



Financial Services:

KYC, Claims automation, Loan origination, Fraud monitoring, Lead scoring.



Healthcare:

Patient engagement, Scheduling, Claims automation, Virtual assistants.



Logistics:

Route optimization, Inventory alerts, Shipment tracking, Reverse logistics.



Manufacturing:

Production planning, Predictive maintenance, Quality checks, Safety alerts.



Communications:

Billing resolution, Outage notifications, Personalized upsells.



Consumer Goods:

Demand forecasting, Order automation, Returns management, Promotions.

AGENTFORCE IMPLEMENTATION: CLIENT SUCCESS STORIES

A US-based wheel manufacturer cuts processing time from minutes to seconds and scaled seamlessly across 100,000+ SKUs with an Agentforce-powered fitment solution, enabling 90% Faster Fitment Matching & Near-Zero Errors.

60% reduction in response time & 24/7 Engagement for an Elective Healthcare services provider utilizing Agentforce.

A US-based Manufacturing Company enables efficient financial forecasting with Agentforce, reducing manual efforts by 70%, providing insights & early warnings to the leadership.

And much more..

PILOT. INTEGRATE. OPTIMIZE. SCALE.

© Copyright '2025. Datamatics Global Services Limited and its subsidiaries (hereinafter jointly referred as Datamatics). All rights reserved. Datamatics is a registered trademark of Datamatics Global Services Limited in several countries all over the world. Contents in this document are proprietary to Datamatics. No part of this document should be reproduced, published, transmitted or distributed in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, nor should be disclosed to third parties without prior written approval from the marketing team at Datamatics.

[datamatics.com](https://www.datamatics.com)

USA | UK | UAE | India | Philippines



Know more about our
Salesforce Service