

DATAMATICS

DATAMATICS AI OFFERINGS



In the AI revolution, there are no neutral zones. You are either pioneering the future with AI, or your competition is. The question is not whether to adopt AI, but whether you will lead the transformation or become its casualty. Many leaders are already using AI, yet struggle with making AI solutions work the best, gain business value & derive ROI.

This is where Datamatics comes up with an AI-First Strategy, which places intelligence at the center of IT and business strategy, helping organizations act faster, make sharper decisions, reduce costs, and discover new growth opportunities.

The impact shows up in many ways through our consulting lead approach, services, right use cases, industry solutions built around specific goals, Accelerators & Products powered by Agentic AI. The results – better customer experience, efficient operations, insights decision making, better risk management, cost reduction and revenue uptick. Behind it all is our centralized AI Centre of Excellence, designed to guide, govern, and scale initiatives to help with enterprise transformation. Datamatics creates AI-driven enterprises that unite people, processes, and trust for lasting growth.



KEY AI SERVICE OFFERINGS



AI Adoption Services

Includes strategy development to implementation and ongoing optimization, we provide end-to-end support harness the full potential of AI or AI Agents for an enterprise.



AI Solution Development

Build and deploy custom AI services, leverage NLP, Agentic AI, Computer Vision, and other ML systems to develop AI solutions integrated with across existing enterprise IT and business systems.



Model Life Cycle Management

Effective management through the lifecycle from development through ongoing operations by integrating classical AI ops, ML Ops, LLM Ops & Agent Ops to optimize AI model deployment and maintenance.



AI Ecosystem Enablement Services

Enable a robust AI-ready ecosystem effectiveness by optimizing data, security protocols, system integration, and deploying essential tools and platforms.

AI POWERED ACCELERATORS

KaiSDLC

Redefining software development using Agentic AI

- Consistency and Quality
- Productivity improvement
- Time Optimization
- Cost Saving
- Agile Adaptation

KaiBRE

Legacy Modernization/ Business Rules Extraction Tool using Agentic AI

- Enhance legacy application understanding
- Extract Business Rules
- Convert to Target Code
- Multi-language Support

KaiVision

Comprehensive Video and image analytics Solution using Agentic AI

- Real-time Decision-making using video
- Evidence-Based Decision Making
- Workflow Efficiency
- Multi-Modal Support

KaiTone

Comprehensive Audio/ Voice Analysis system using AI

- Sentiment Analysis
- Enhanced Customer Experience
- Operational Efficiency
- Data-Driven Decision Making

KaiAssist

Conversational AI Interface using SLM/ LLMs

- Workflow automation
- Leverages advanced language understanding for accurate responses
- Headless architecture

KaiTest

Revolutionize software testing using Agentic AI

- Automated Test Case Generation
- Excel Export Functionality
- End-to-End Test Coverage

Kai Cloud Analyzer

Accelerate app assessments by 30% with AI-led cloud migration planning

- AI-based cloud roadmaps
- Eliminates manual assessments
- Reduces migration risks
- Enables faster, data-driven adoption

Kai Cloud Optimizer

Cut cloud costs by 30% with AI-driven multi-cloud spend optimization

- Helps achieve savings on cloud costs
- AI-based anomaly detection
- Predictive budget insights
- Multi-cloud optimization from one pane

IP'S & PRODUCTS



TruDiscovery

AI-powered eDiscovery platform for efficient legal and compliance investigations

- Knowledge and Data Mining
- Real Time Citation
- Natural Language Chatbot
- Support for Different LLMs
- Enterprise Level Security



MS Copilot

Extend Microsoft Copilot GenAI capabilities for your business data

- Knowledge and Data Mining
- Real-Time Citation
- Natural Language Chatbot
- Support for Different LLMs
- Enterprise Level Security



TruAgent

Conversational AI for Intelligent Customer Engagement

- Omnichannel virtual assistant
- Multilingual and voice support
- Seamless backend integration
- Real-time sentiment analysis



TruAI

Enterprise-grade AI/CS Platform for Pattern Detection, Text and Data Mining

- Real-time Pre-built AI/ML models
- Customizable workflows
- Data-driven decision support
- Integration with IDP, RPA, and BI tools



TruBI

Advanced Business Intelligence and Analytics Platform

- Self-service dashboards
- Real-time data visualization
- Multi-source data integration
- Predictive and prescriptive analytics



TruCap+

Intelligent Document Processing Platform

- AI-powered data capture
- Multi-format document handling
- High accuracy with OCR and ML
- Seamless integration with RPA/ERP systems

INDUSTRY ACCELERATORS

- >> **KaiUW Assist:** An Agentic AI Underwriting solution that helps streamline and optimize the process of assessing risk and making approval decisions for loans & policies accelerating the underwriting process.
- >> **Loan Origination System:** An AI powered solution that streamlines the entire loan journey - from application to risk assessment and decisioning for faster and smarter approvals, reduced risk, and lower costs.
- >> **Book Truck Load Solution:** An end-to-end logistics solution that automates the entire LTL workflow, from instant AI-powered quote generation to seamless billing and real-time tracking.
- >> **Chatbots and Virtual Assistants:** Agentic AI-powered to handle customer queries, provide support, and offer personalized recommendations.
- >> **Predictive Analytics Engine:** Predicts future trends, customer behaviour, and market dynamics for proactive decision-making.
- >> **Recommendation System:** Recommends products, services, or content based on user preferences and historical data.

AI FRAMEWORKS

- **AI Adoption Framework for Enterprises:** A structured framework guiding enterprises through AI adoption, covering assessment, strategy, data readiness, technology selection, model development, integration, monitoring, governance, and ROI improvement.
- **AI Maturity Assessment Framework:** A framework assessing an organization's AI readiness and maturity across strategy, data, technology, skills, processes, culture, and ethics.
- **AI Implementation Framework:** A structured plan for integrating AI solutions into operations, from business objective definition to model deployment and optimization.
- **AI Strategy Development:** A framework to adopt AI at scale aligned to business goals by assessing the current state & build operating models to help enterprises go from pilot to enterprise-wide AI Adoption.
- **AI Governance Framework and Best Practices:** A framework to ensure responsible AI and ensure AI is reliable, ethical & compliant for better risk management and transparency.

BUSINESS IMPACT

- **For a Leading international private healthcare organization** operating in multiple countries deployed **Agentic AI Underwriting system improving operational efficiency & reducing efforts by 80%**. The multi-agent system helps reduce human interventions in medical questionnaires & underwriting process, extract meaningful insights from data collected & also historical records, aiding the underwriting decision.
 - **For an international humanitarian organization, enabled 70% faster responses** with an Agentic AI-Powered virtual assistant for migration guidance & support. The assistant acts as an orchestrator by building and maintaining its knowledge base through automated extraction of information from authorized migration websites. Thus, providing migrants with seamless access to verified information, guidance, and resources related to migration processes.
 - **A leading North American logistics provider transforms logistics operations** by leveraging Agentic AI powered Vision Analytics for accurate shipment verification process. This solution automated shipment size verification, eliminating manual errors and enhancing billing accuracy. The implementation led to a **98% billing accuracy rate**, significantly reducing revenue leakage and operational inefficiencies
 - **A leading Insurance company** enabled Proactive Fraud Prevention, **60% Faster Claim Settlements** and Elevated Customer Experience by streamlining Desktop Investigation for Claims Triage by creating an AI-based unified system providing a 360° view of claims and entities.
 - **A leading Bank improved customer experience by 80%** by implementing TruAI to tap customer sentiments and scrutinize the incoming emails and auto-respond to the emails of the customers.
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DATAMATICS Deep in Digital



ABOUT DATAMATICS

Datamatics enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars of Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and

Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com

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