

KYC FORMS PROCESSING



BUSINESS OVERVIEW

With growing competition & stricter compliance norms, Know Your Customer (KYC) process managers are facing increasing pressure to:

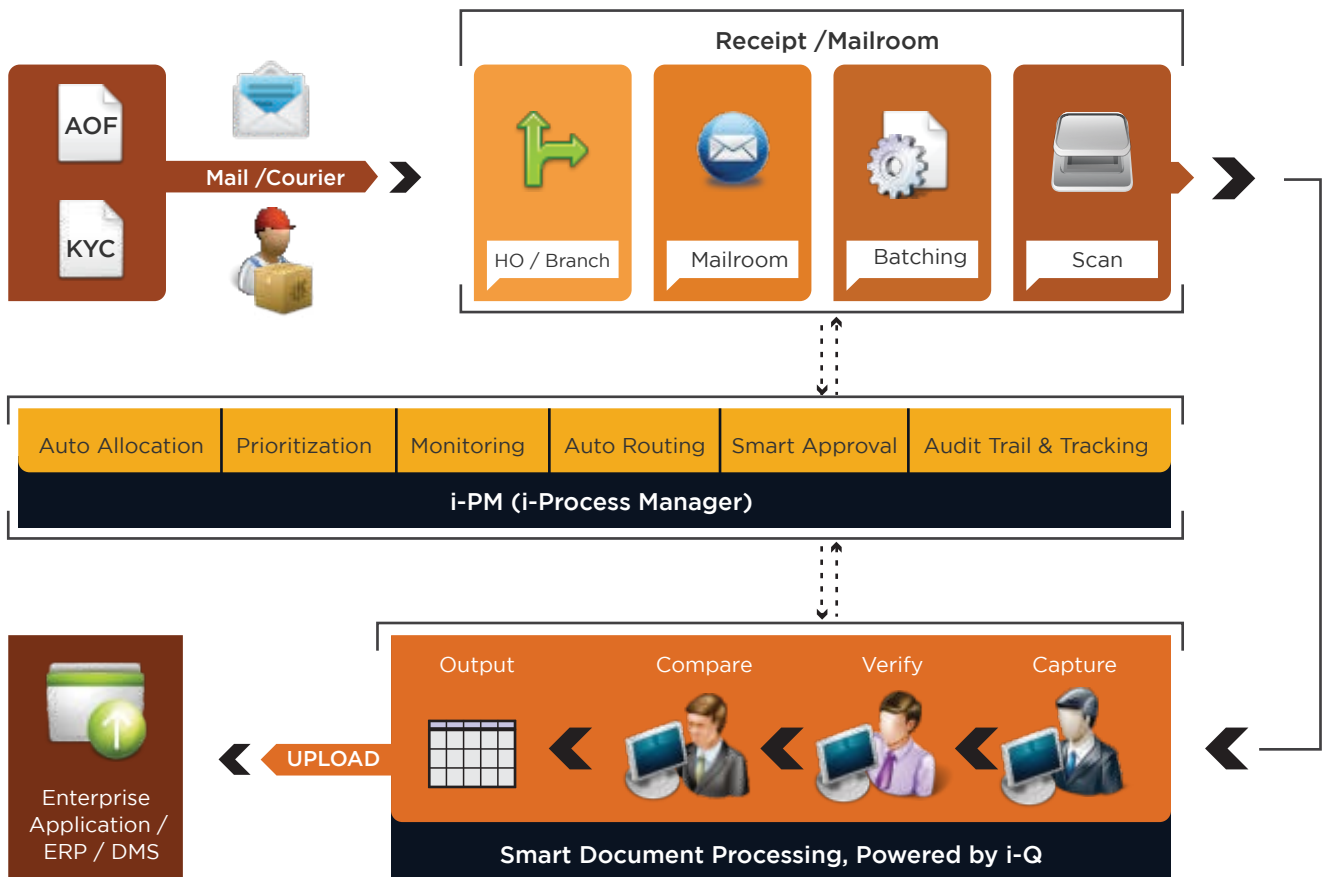
- ensure appropriate compliance & risk management
- maintain high data accuracy
- reduce costs
- improve processing speed

In today's hyper-competitive markets, KYC forms are also a gold mine of opportunities to retain customers & grow revenues. Intelligent use of technology can help KYC process managers to successfully address compliance requirements, while mining customer information for revenue growth opportunities.

DATAMATICS' NEXT-GENERATION SOLUTION

- Intelligent workflow for high accuracy & speed
- Automatic capture & validation to improve compliance
- Intelligent information mining & analytics for better customer insights
- Seamless integration with existing enterprise applications
- Dashboard view for visibility & control

DATAMATICS' END-TO-END KYC FORMS PROCESSING WORKFLOW



DATAMATICS' OFFERINGS

Consulting Services

- Process assessment
- Business process optimization
- Global benchmarks & best practices alignment

Next-Generation Offerings

- De-centralized scanning & processing for high security
- SaaS-based intelligent electronic archival
- Analytics & data mining for enhanced customer view
- End-to-end services: collection, digitization, processing & reporting
- Configurable for industry specific requirements

Technology offerings

- **iQ:** Intelligent document processing platform
- **iDART:** Intelligent records archival & management solution
- **iPM:** Intelligent workflow & Business Process Management (BPM)

DATAMATICS' ADVANTAGE

- Powerful blend of intelligent platform & managed services
- Expertise in global best practices
- Global experience & domain expertise
- End-to-end capabilities, through collection, processing, analytics & reporting
- Real-time dashboards for visibility & control

SUCCESS STORY

One of India's largest banks was facing challenges with high volumes of KYC forms processing, leading to long cycle times, low accuracy & high operational costs. This also impacted their quality of compliance reporting.

After a detailed assessment, Datamatics team created a unique solution, using a combination of next-generation innovative products- i-Q, i-DART & i-PM. This solution offered seamless integration with the existing core banking solution & other applications.

KYC forms are scanned at the bank's premises & captured images are securely transferred via FTP to Datamatics processing center after masking sensitive information. Processed information is presented to the bank via secure FTP.

Datamatics' intelligent solution has helped improve processing speed (from 7 days to 2 days), accuracy (from 95% to 99.5%) & reduce cost by 55%.

ASSOCIATED SERVICES

CONTENT SERVICES

- Document Life Cycle Management
- Business Intelligence & Data Warehousing
- Enterprise Content Management
- Workflow & BPM
- Intelligent Portals & Dashboards
- Billing & Statement Generation
- Unified Information Presentment

KEY AWARDS & RECOGNITIONS

2019



2019 IBM Asia Pacific
Excellence Award for Top
Transformation Business
Partner



Rail Analysis India Awards
2019 for Automated Fare
Collection technology



CIO Choice 2019
Recognition for Robotic
Process Automation

2018



Best Cognitive Technology
Provider by Computer
Society of India



7th Global Economic
Summit 2018 – Services
Category



NASSCOM Analytics
Challenge 2018 – Fraud
Detection Solution

ABOUT DATAMATICS

Datamatics is a technology company that builds intelligent solutions for data-driven enterprises to improve their productivity and customer experience.

The company portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics, which are powered by Artificial Intelligence.

Datamatics also has established products in Robotics

Process Automation, Advanced Analytics, Business Intelligence and Automated Fare Collection. Datamatics services over 450 clients across diverse verticals including Banking & Financial Services, Insurance, Manufacturing, Transport, Travel & Hospitality, Media & Publishing, Retail, and e-Commerce. Headquartered in Mumbai, the company has strong presence in the USA, Australia, Asia, Europe, and the Middle East with global employee strength of 10,000+.

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