



SMART DOCUMENT PROCESSING

using Robotic Process
Automation



OVERVIEW

Industry research indicates that an average office worker annually uses 10,000 sheets of copy paper whilst most business decision makers spend over 40% of their time searching for information.

Documents, in paper or electronic form, constitute the lifeline of any organization as they are vital for every operational success. With growing business velocity, increasing complexity of business operations, ever stricter regulatory compliance requirements & pressure to cut operational costs, optimizing document-intensive business processes has become a business imperative.

Datamatics Smart Document Processing solutions have helped several leading organizations across the world to enhance the productivity of their document-intensive

processes with break-through cost, quality, scalability and speed benefits through intelligent automation. This is done through Datamatics' intelligent platform which automates the entire end-to-end process workflow and significantly reduces manual effort of document processing.

Datamatics has been successfully using Robotic Process Automation (RPA) technology as a key enabler to help clients in their digital transformation journey. Our solutions use iBots, which is a family of intelligent robots to offer improved business efficiency and effectiveness by emulating human actions & decision making process and automating them, without making changes to the underlying systems and processes.

Certified



ALLIANCES & AFFILIATIONS

Datamatics has memberships with leading industry associations globally. Our strong alliances with several leading industry players gives us access to cutting edge technology, allowing us to offer our clients with the best options suited to address their unique requirements.

Partner with



Compliance to



Certified



KEY OFFERINGS FROM DATAMATICS

Capture

- Digitization & Imaging Services
- Intelligent Data Capture

Validation & Organization

- Scrutiny & Verification Services
- Automated Data Redaction
- Data Warehousing

Distribution, Processing & Presentment

- Workflow based process automation
- SaaS based Document Management System

Data Analytics

- Real-time dashboards for visibility & control
- Pattern recognition & decision support

SQC and Audit

- Certified Software Quality Analysts (CSQA)
- Process maturity certifications including ISO 27001, SAS-70 & Six Sigma programs to ensure consistency in high quality.

INDUSTRY SPECIFIC OFFERINGS

Healthcare

- Health Claims Processing
- Explanation of Benefits (EOB) Processing
- Patient Medical Records Processing



Banking, Financial Services and Insurance

- Mortgage Documents Processing
- Trade Finance Documents Processing
- Application Forms Processing



Manufacturing

- Customer Order Processing
- Warranty & AMC Management
- Contract Management
- AP/AR Processing



Logistics

- Way Bill Processing
- Inbound & Outbound Invoice Processing



DATAMATICS IP ASSETS

iQ™ Intelligent document processing tool with Artificial Intelligence, Image Topography Analytics & Programmable Business Logic capabilities to intuitively identify, digitize and process any form or type of document.

iPM Intelligent process management platform with a flexible workflow management system that enables information auto-routing, real-time information access through secure profile-based authentication, & SaaS-based document submission and tracking.

iDART Intelligent Archival Management tool to efficiently consolidate, archive, retrieve, index, version, and track a wide variety of digitized business documents across the enterprise. It seamlessly manages both structured and unstructured business documents with options to host on Cloud/SaaS/intranet.

iClassify An intelligent platform that can crawl the documents from different repositories, cluster the documents and classify the documents.

BUSINESS VALUE TO CUSTOMERS



99.5%
data accuracy

Up to **99%**
document retrieval time reduction

60-70%
reduction in cycle time

70-90%
reduction in manual effort

ADAPTIVE ENGAGEMENT MODEL

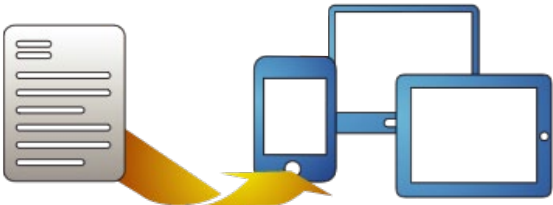
Datamatics offers an adaptive engagement model that aligns with the client's comfort levels and business requirements.

TECHNOLOGY IMPLEMENTATION:

Datamatics deploys a technology platform that can be leveraged in-house by the client to achieve optimization

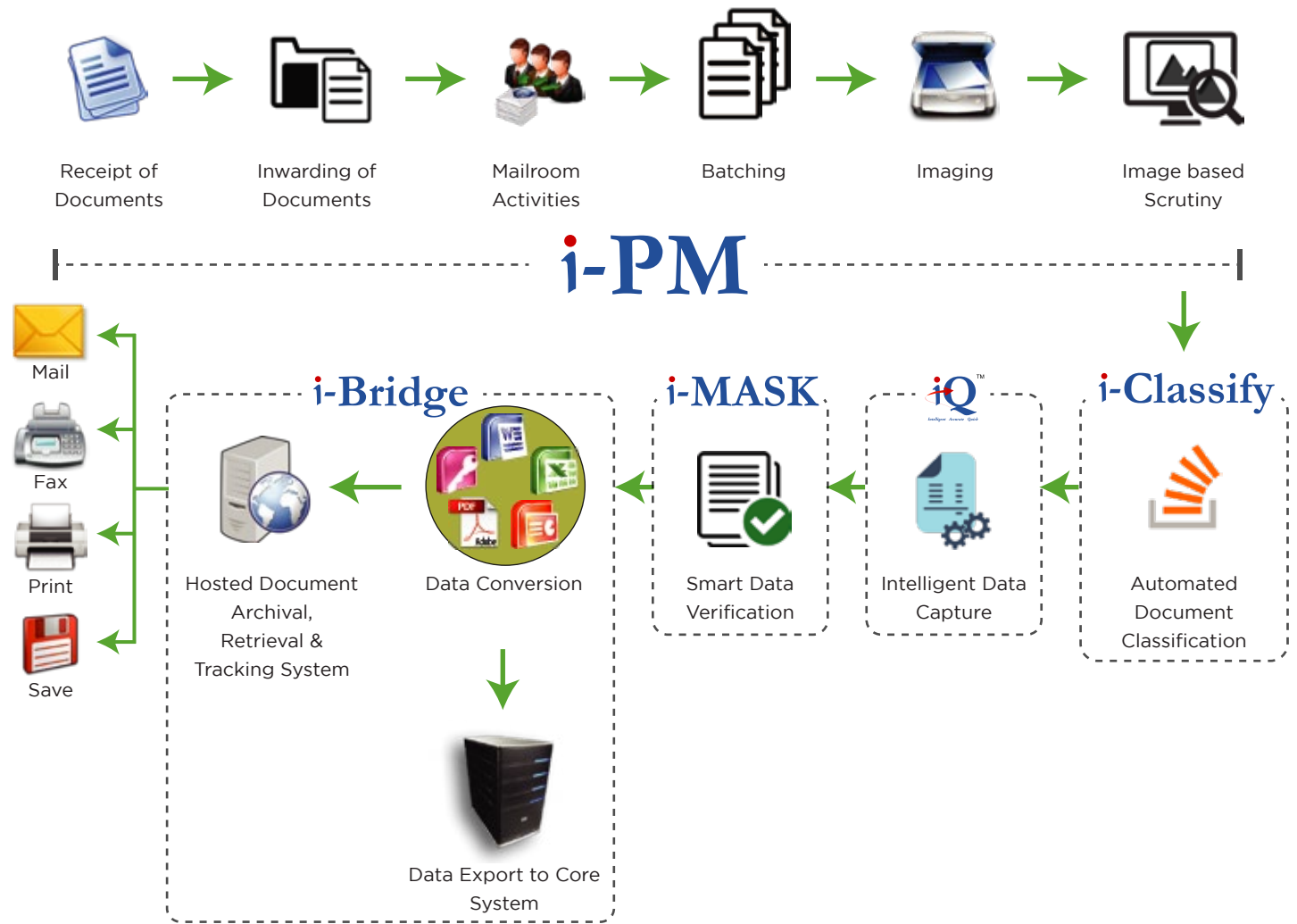
MANAGED SERVICES ENGAGEMENT:

Datamatics owns, operates and manages the defined document intensive processes in an outsourced mode on a variable cost model using a technology platform



Our “Adaptive Engagement Model” is supported by mature technology platforms & delivery facilities across multiple locations in North America, India & Europe.

END-TO-END DOCUMENT PROCESS WORKFLOW



KEY AWARDS & RECOGNITIONS

2019



2019 IBM Asia Pacific
Excellence Award for Top
Transformation Business
Partner



Rail Analysis India Awards
2019 for Automated Fare
Collection technology



CIO Choice 2019
Recognition for Robotic
Process Automation

2018



Best Cognitive Technology
Provider by Computer
Society of India



7th Global Economic
Summit 2018 - Services
Category



NASSCOM Analytics
Challenge 2018 - Fraud
Detection Solution

ABOUT DATAMATICS

Datamatics is a technology company that builds intelligent solutions for data-driven enterprises to improve their productivity and customer experience.

The company portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics, which are powered by Artificial Intelligence.

Datamatics also has established products in Robotics

Process Automation, Advanced Analytics, Business Intelligence and Automated Fare Collection. Datamatics services over 450 clients across diverse verticals including Banking & Financial Services, Insurance, Manufacturing, Transport, Travel & Hospitality, Media & Publishing, Retail, and e-Commerce. Headquartered in Mumbai, the company has strong presence in the USA, Australia, Asia, Europe, and the Middle East with global employee strength of 10,000+.

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