DATAMATICS

# ENHANCE CUSTOMER EXPERIENCE AND IMPROVE EFFICIENCY WITH AI

Generative AI can help you turbocharge your business by providing quantum leap in customer experience, efficiency and quality of decision making. Datamatics enables enterprises to adopt an AI-First strategy and provides a roadmap to automate business processes across the organization.

Datamatics follows the 5D methodology to Discover & Analyze, Design, Develop & Build, Deploy and Implement and Deliver Value. Datamatics AI CoE has deep expertise across various large language models such as GPT & Bard and is also staffed with AI developers, designers, architects who can help you start and scale your AI initiatives for competitive advantage.
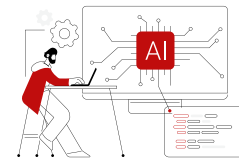
OUR SERVICE OFFERINGS
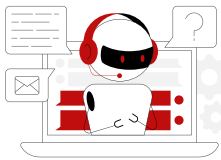
AI Consulting & Strategy

- Assist Business in Developing AI Strategies
- Identifying Use Cases
- Integrating AI into Operations
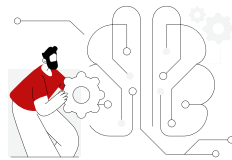
Core AI Services

- Data Science & Analytics
- Machine Learning Model Development
- NLP & Computer Vision Solutions
- Custom AI Development
- AI Enabled Automation

AI Frameworks

- AI Maturity Assessment Framework
- AI Adoption Framework for Enterprises
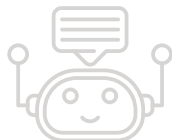- AI Implementation Framework

AI SOLUTIONS

Datamatics Generative AI & Applied AI solutions help enterprises to improve customer experience, increase profitability and enhance productivity. Our solutions include the below:

Enterprise Content Mining	Virtual Assistants	Financial Data Analytics	RevOps

DATAMATICS TRUAI

Datamatics TruAI is a comprehensive artificial intelligence and cognitive sciences solution that helps mine data and text to infer patterns in highly complex and high volume data.

Tru AI TEXT

- Email Analysis
- Document Classification
- Feature Extraction
- Summarization
- Sentiments / Emotions
- Key Phrase Chunking
- Classification/Clustering
- Neural Information Retrieval - Key Data Items
- Semantic Search

Tru AI PATTERN

- Association / Relationship between Info Content
- Predictions
- Prescriptions
- Pattern Detection
- Anomaly Detection
- Recommendation

Tru AI VISION

- Image Classification
- Object Detection
- Anomaly Detection
- Face Recognition-KYC
- Document Recognition-ID Cards-Data Extraction/ Validation
- Image Enhancements / OCR

TECHNOLOGIES AND PLATFORMS

ABOUT DATAMATICS

Datamatics enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars of Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection.

Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com

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