

DATAMATICS

REMOTE
OPERATIONS
ENABLEMENT

ENTERPRISE CONTENT MANAGEMENT

An integrated approach to leverage your data silos



Today, nearly 80% to 90% of the data that process-intensive industries, such as banking and manufacturing, have to deal with is unstructured. They encounter increasingly complex processes and generate unstructured data at an alarming pace. As a result, enterprises find it difficult to manage their data holistically to derive any meaningful information from it. To handle such heterogeneous data, enterprises require robust data management capabilities including integrated data storage, metadata management, intelligent classification, and information governance. So also, with globally expanding business operations, enterprises have to adopt cloud-based solutions to achieve the desired flexibility and agility.

Datamatics Enterprise Content Management (ECM) practice enables enterprises to seamlessly capture and manage data through cloud-ready solutions, which are customized to meet evolving business needs. With competencies across the ECM lifecycle including capture, core DMS, case management, suite integration, analytics & reporting, the company enables enterprises to manage and control their composite data, anytime, anywhere. Datamatics makes pragmatic use of Artificial Intelligence (AI) / Machine Learning (ML) layers to improve the integration, collaboration, and classification aspects of a COTS product to deliver holistic ECM solutions, which plug-in seamlessly with existing data management infrastructure. These solutions enable organizations to reduce administrative and operational costs, increase process efficiency, and take faster and more informed decisions with both structured and unstructured data.

DATAMATICS ECM OFFERINGS

ECM consulting

Create a holistic content management strategy to fulfill your business requirements – from defining a roadmap to identifying the gaps to periodic health checks

Business process management & workflow

Achieve higher operational efficiencies, lower costs and better customer responsiveness through end-to-end integration of Datamatics workflow solutions across people, systems, and business objectives

ECM implementation

Establish a comprehensive data ecosystem comprising records, documents, multimedia, knowledge assets, and existing data silos

Enterprise document and records management

Achieve end-to-end data visibility by effectively capturing, classifying, categorizing, indexing and managing structured, semi-structured and unstructured data

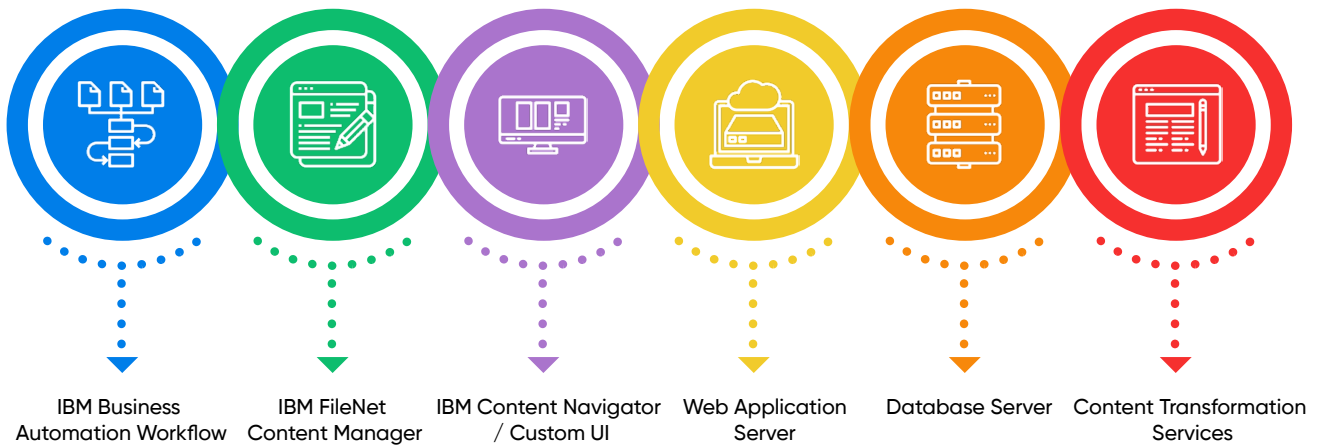
Case management

Access real-time information and analytics to address your customer grievances and offer them faster resolutions. Advanced integration with mobility solutions enables anytime, anywhere access to case files, and reduces response time

Datamatics eContent Migrator

Mitigate migration risks by considering all compatibility requirements and move high volumes of web content, documents, and other digital assets from the source to the COTS ECM product of choice while ensuring zero down time

TECHNOLOGIES LEVERAGED



DATAMATICS WINNING EDGE

Global delivery

Solutions highly customized to business needs by leveraging the latest ECM technologies

End-to-End lifecycle

Expertise in delivering projects for consulting, implementation, migration & upgrade, support & maintenance

Domain-specific solutions

Experience in delivering ECM solutions for niche areas such as Employee Relationship Management, Contract Management, Claims Processing, Project Finance, Loan Processing, Trade Finance, Mortgage, Enterprise-wide Record Automation, Business Process Automation

Gold Partnerships

Strategic partnerships with ECM technology providers in the market

Industry best practices

Certified professionals with expertise in domain knowledge and industry-proven methodologies

DATAMATICS
**Deep in
Digital**



ABOUT DATAMATICS

Datamatics enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars of Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection.

Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com

FOLLOW US ON



© Copyright 2024 Datamatics Global Services Limited and its subsidiaries (hereinafter jointly referred as Datamatics). All rights reserved. Datamatics is a registered trademark of Datamatics Global Services Limited in several countries all over the world. Contents in this document are proprietary to Datamatics. No part of this document should be reproduced, published, transmitted or distributed in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, nor should be disclosed to third parties without prior written approval from the marketing team at Datamatics.

website: datamatics.com | email: business@datamatics.com