

DATAMATICS

**AUTOMATED
FARE COLLECTION
SOLUTIONS**

DATAMATICS MOBILE AND CONTACTLESS TICKETING SOLUTION

Digital solutions for contactless ticketing



Revenue Assurance has always been a daunting task for transit agencies. Without automation, the cash transaction flow from collection to reconciliation often leaves room for improvement. Cash flow automation is the key towards better budgeting, planning and predictability. Besides, the recurrent outbreaks of contagious disease that put the riders, transit personnel, and agencies at risk

mandate minimal contact during transactions. As a case in point, during the COVID-19 pandemic, transit agencies had to suspend fare acceptance from riders and the passenger community to fulfill the statutory mandates that resulted in losing out on a major portion of revenue collection.

Datamatics solution for automated fare collection is now more relevant than ever. The rapidly deployable mobile ticketing provides a contactless solution that is smart, scalable, reliable, customizable, and easy to integrate with the existing infrastructure. Datamatics Mobile and contactless Ticketing offers:

- >> State-of-the-art, future-ready, scalable, and cloud-based mobile and **contactless ticketing solution**

- >> Contactless and cash-free operations conforming to physical and social distancing norms outlined by public health agencies

- >> Limited consumable usage enabling lesser personnel contact

- >> Technology options tailored for small, medium, and large transit agencies as well as transit modes

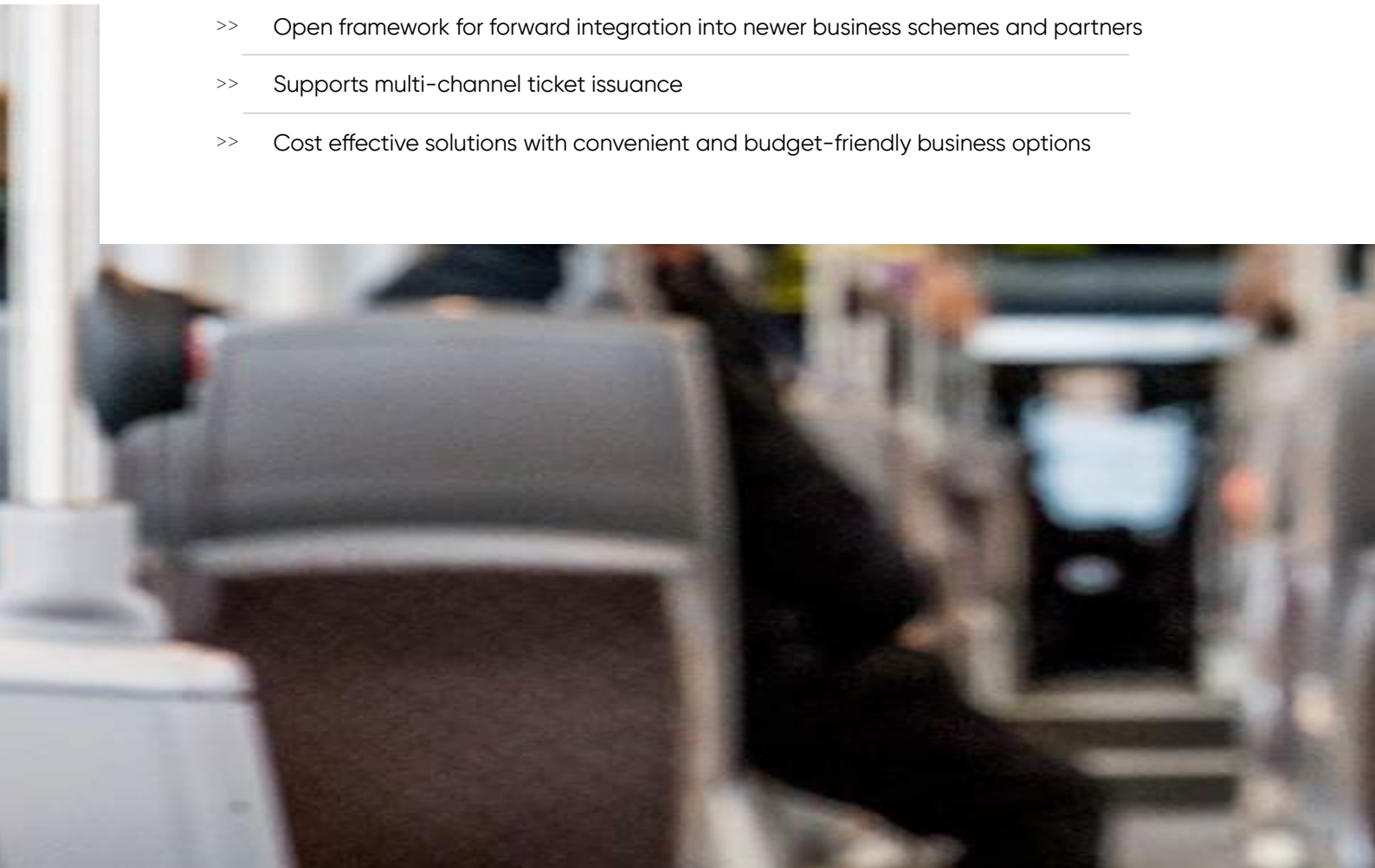
- >> Rapid deployment with readiness of devices and solution

- >> Solution implementation with limited disruption to existing services

- >> Open framework for forward integration into newer business schemes and partners

- >> Supports multi-channel ticket issuance

- >> Cost effective solutions with convenient and budget-friendly business options



DATAMATICS OFFERINGS

The company offers contactless ticketing and AFC solutions, which are minimalistic yet robust at the same time.

Visual Mobile Tickets

- Provides passengers with mobile screens with multiple, visual security features
- Enables quick and easy visual inspection by agency personnel
- Offers security features, which can be updated in real-time from a centrally managed backend support system
- Provides real-time operational insights to the authority

QR Code Mobile Tickets

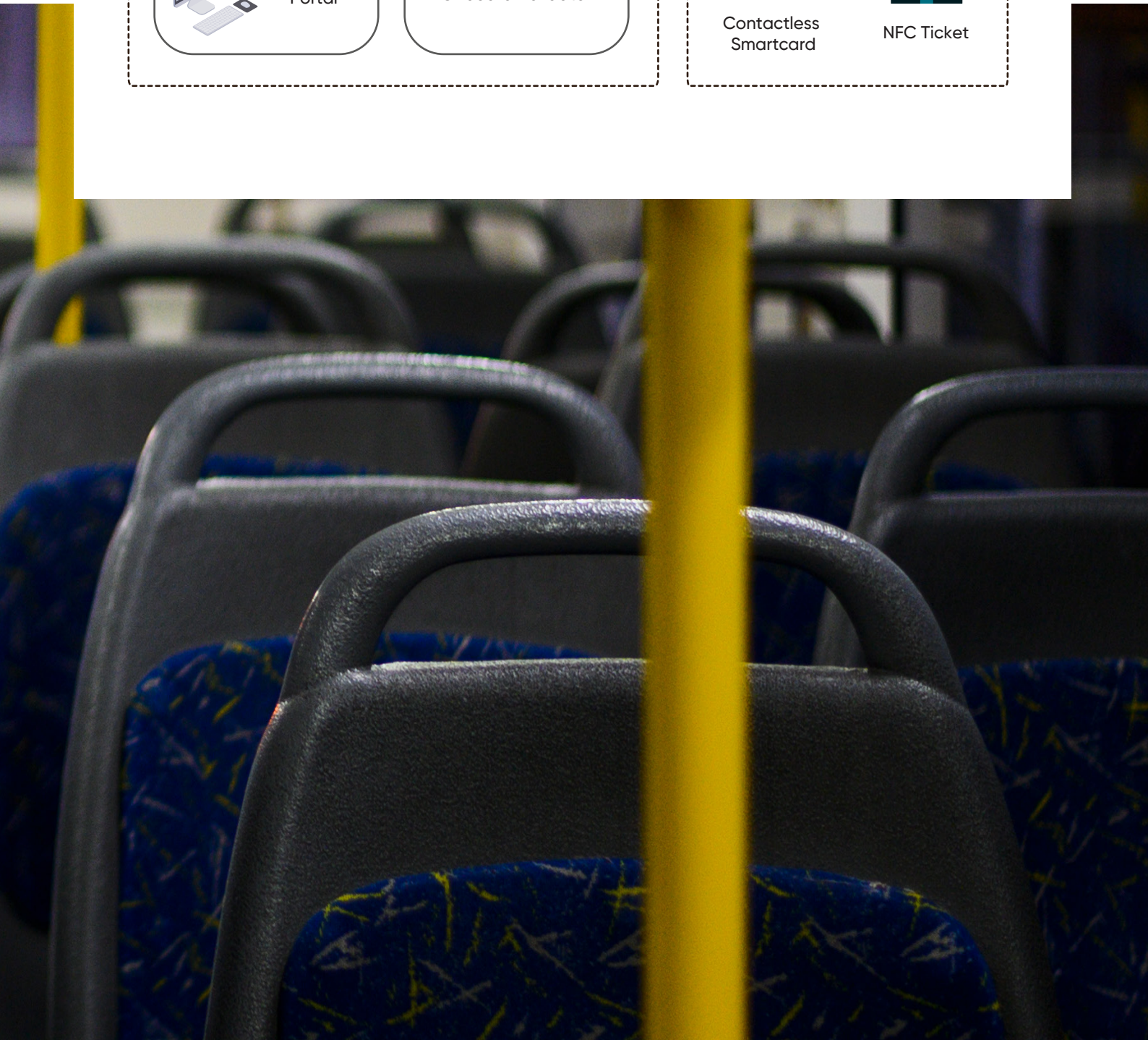
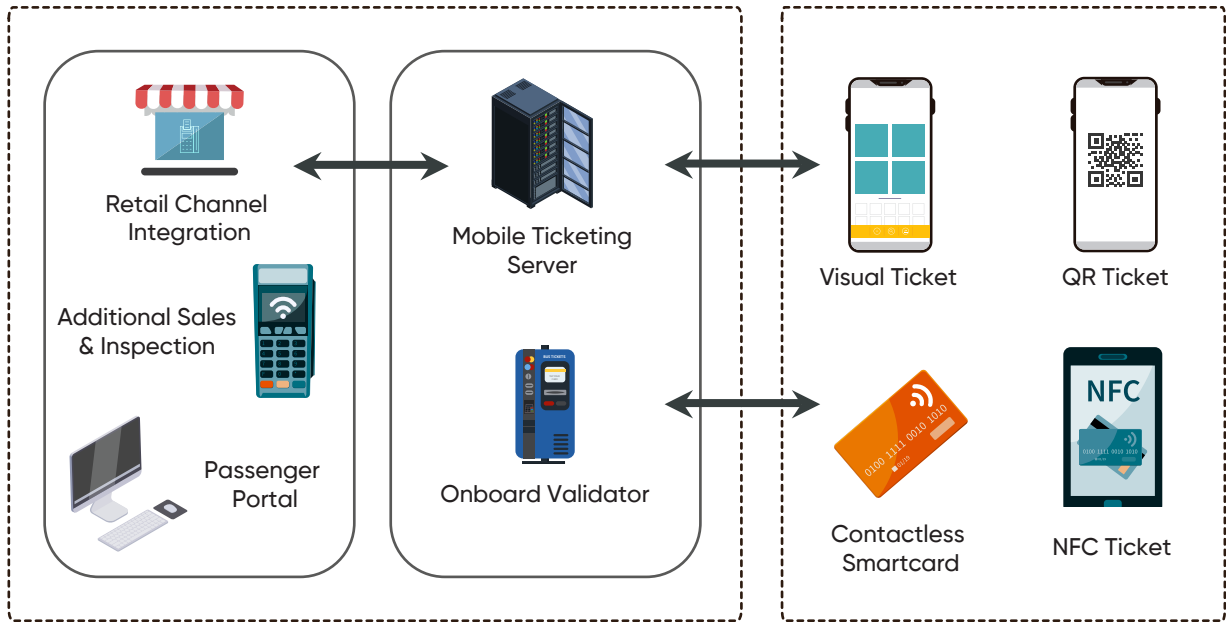
- Offers QR code ticket on passenger's mobile device
- Allows validation of QR code tickets at the entry door of the bus
- Offers an alternative option of displaying minimal visual elements for validation by the driver
- Provides real-time operational insights to the authority

Smartcard and NFC Tickets

- Offers on-board, contactless validation
- Provides an option for sale of contactless fare media through multi-channel post and retail networks
- Offers options for fixed on-board and hand-held contactless validators
- Provides options for account-based and wallet-based ticketing with backend support
- Offers complete online account management for the passengers
- Provides an option for multi-modal transit with interop support across the public transit agency network



TOP-LEVEL ARCHITECTURE



THE DATAMATICS ADVANTAGE

- >> Two decades of experience in developing highly scalable AFC systems for public transit agencies across the globe

- >> Near real-time passenger account registrations and account enablement

- >> Multiple commercial options to choose from:
 - Build & Transfer model
 - License & Subscription model
 - Per ticket / Per transaction model

- >> Expertise in deploying cutting edge technology solutions and future-proofing the infrastructure set-up



KEY AWARDS & RECOGNITIONS



Datamatics named as 'Leader' in IAOP 2021 Global Outsourcing 100 List of the world's best outsourcing providers



Datamatics recognised at UN Global Compact Network India Innovative Practices Award "Women at Work" 2020



TruBot recognised at Gold Stevie Award 2020 for 'Sales & Customer Service'



TruCap+ wins People's Choice Stevie Award 2020 for 'Favourite New Products'



Rail Analysis India Award 2020 & 2019 for Automated Fare Collection technology



MRSI Golden Key Award 2019 for 'Best Business Impact through Analytics'

ABOUT DATAMATICS

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

FOLLOW US ON



© Copyright 2022 Datamatics Global Services Limited and its subsidiaries (hereinafter jointly referred as Datamatics). All rights reserved. Datamatics is a registered trademark of Datamatics Global Services Limited in several countries all over the world. Contents in this document are proprietary to Datamatics. No part of this document should be reproduced, published, transmitted or distributed in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, nor should be disclosed to third parties without prior written approval from the marketing team at Datamatics.

website: datamatics.com | email: business@datamatics.com