DATAMATICS

DATAMATICS HYPERAUTOMATION SERVICES

Unlock the Power of Hyperautomation

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As enterprises look to exploit a broader set of automation tools to mitigate functional and process silos, there is a clear focus on achieving end-to-end process automation. We have developed our hyperautomation services portfolio based on the best practices, proprietary framework, and implementation methodologies derived from scaled engagements delivered to some of the largest enterprises spread across the globe.

Hyperautomation, as an automation approach leads to a solution architecture comprising a range of tools and capabilities, including but not limited to robotic process automation (RPA), intelligent document processing (IDP), intelligent business process management suites (iBPMS), integration platform-as-a-service (iPaaS), process mining, and artificial intelligence (AI). Low-code and configuration-driven, intuitive development and citizen user-friendly user experience (UX) are other key attributes of the architectural components of hyperautomation.

SERVICES PORTFOLIO

Advisory	Implementation & CoE	Support & Maintenance
• Identify the right team and people	• Process re-engineering	• Implementation support (maintenance of software bots)
• Identify the "right candidate" processes	• Proof-of-concept (PoC) development	• Change management
• Process assessment and building the strategy roadmap	• License management	• Continuous feedback and improvement
• Architecture consultation	• Deployment model setting up of hyperautomation tools	• Product Support
• Identification of right tools for automation	• Implementation of initial phase	• Version management and upgrades
• Framework and best practices	• Project and resource management	
• Compliance and governance models	• End-user training	
	• CoE setup and parallel development	

VALUE PROPOSITION

Trusted provider with decades of experience: We have requisite expertise in industry- and function-specific processes, have developed our own intellectual property (IP) in terms of RPA, IDP, and AI/ML products, along with best practices and proprietary framework & implementation methodologies derived from large-scale engagements.
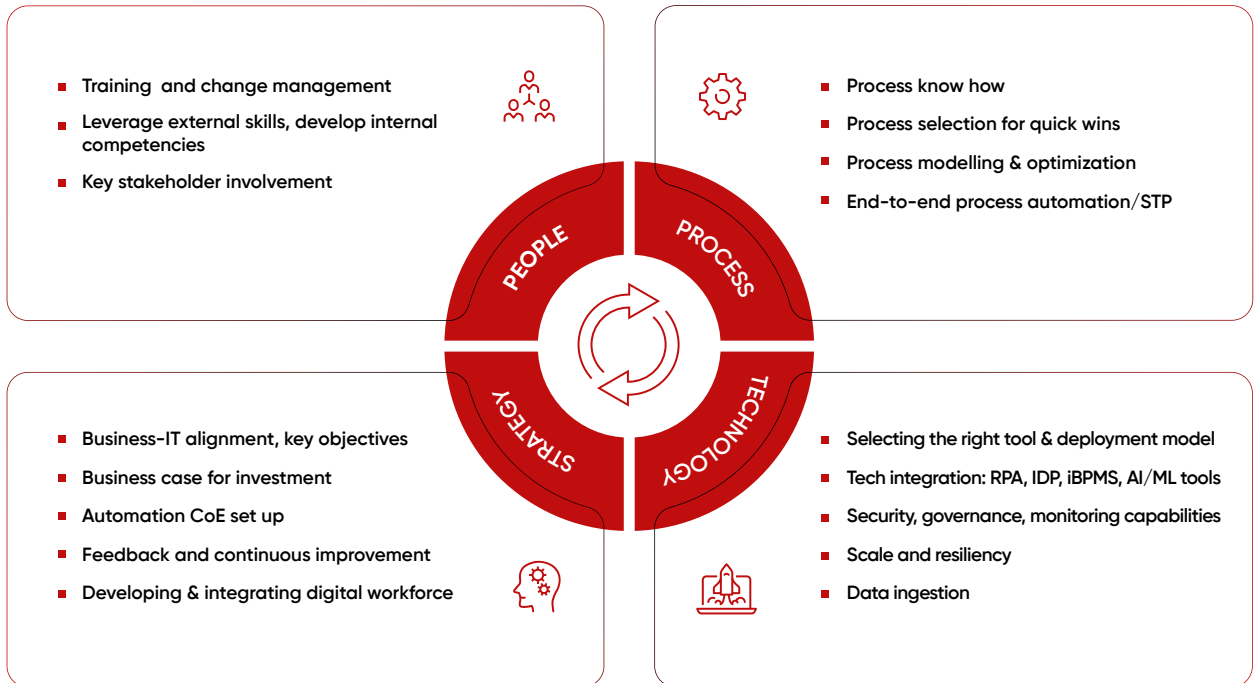
Customer success- and value- driven: We have automated complex business processes at scale, ranging from dozens to hundreds of bots deployed in production per customer. Have developed holistic solution architectures combining RPA, IDP, iBPMS and AI/ML products for complex processes and use cases.
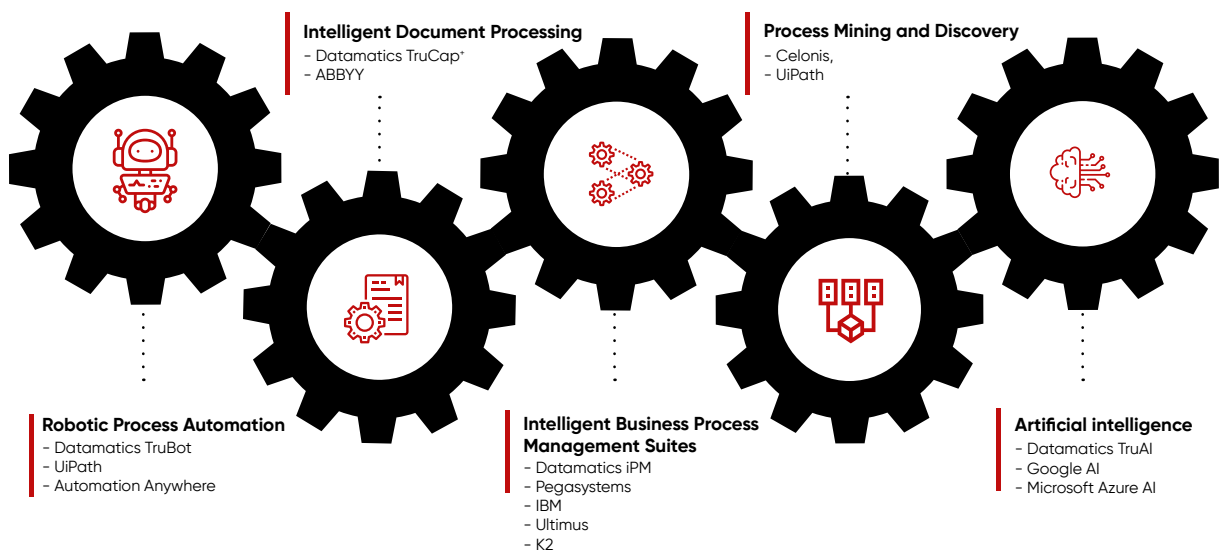
One-stop solution: Get rid of the friction involved in integrating disparate technologies and phases in your automation initiatives and gain faster time-to-value at a lower cost of ownership with a single partner.

HYPERAUTOMATION IMPLEMENTATION FRAMEWORK

Achieving success with process automation initiatives calls for synergies between People, Process, and Technology facets. RPA skills shortage, poor change management, lack of business-IT alignment, ill-defined success criteria, and disregard for infrastructure management considerations are frequently-cited factors leading to failure of automation initiatives. Our proprietary framework for hyperautomation implementation, best practices, and implementation methodologies ensure scale and resiliency irrespective of the underlying tools and deployment model.

- Training and change management
- Leverage external skills, develop internal competencies
- Key stakeholder involvement

- Process know how
- Process selection for quick wins
- Process modelling & optimization
- End-to-end process automation/STP

PEOPLE · **PROCESS** · **STRATEGY** · **TECHNOLOGY**

- Business-IT alignment, key objectives
- Business case for investment
- Automation CoE set up
- Feedback and continuous improvement
- Developing & integrating digital workforce

- Selecting the right tool & deployment model
- Tech integration: RPA, IDP, iBPMS, AI/ML tools
- Security, governance, monitoring capabilities
- Scale and resiliency
- Data ingestion

EXPERTISE IN AUTOMATION TOOLS AND PRODUCTS

Intelligent Document Processing
- Datamatics TruCap⁺
- ABBYY

Process Mining and Discovery
- Celonis,
- UiPath

Robotic Process Automation
- Datamatics TruBot
- UiPath
- Automation Anywhere

Intelligent Business Process Management Suites
- Datamatics iPM
- Pegasystems
- IBM
- Ultimus
- K2

Artificial intelligence
- Datamatics TruAI
- Google AI
- Microsoft Azure AI

KEY AWARDS & RECOGNITIONS

Datamatics named as 'Leader' in IAOP 2021 Global Outsourcing 100 List of the world's best outsourcing providers

Datamatics recognised at UN Global Compact Network India Innovative Practices Award "Women at Work" 2020

TruBot recognised at Gold Stevie Award 2020 for 'Sales & Customer Service'

TruCap+ wins People's Choice Stevie Award 2020 for 'Favourite New Products'

Rail Analysis India Award 2020 & 2019 for Automated Fare Collection technology

MRSI Golden Key Award 2019 for 'Best Business Impact through Analytics'

ABOUT DATAMATICS

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

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