

DATAMATICS

TRANSFORM
TO PERFORM

BUSINESS PROCESS MANAGEMENT

Technology-enabled business transformation



In an ever changing business scenario that demands doing more with less, managing processes for improving enterprise outcomes and agility are business imperatives. As enterprise collaboration transcends geographies, engaging people, information, systems, and assets together to deliver value at the right time and right place is the way forward.

Datamatics Business Process Management Solutions help organizations drive cultural change through digitization and automation. The solutions provide tangible benefits in terms of higher process efficiency, increased compliance, complete transparency, shorter time-to-market, and customer delight.

DATAMATICS BPM CAPABILITIES

\$12 BILLION
WORTH INVOICES PROCESSED
PER YEAR

10 MILLION
INVOICES PROCESSED PER
YEAR WITH **99.9%**
ACCURACY

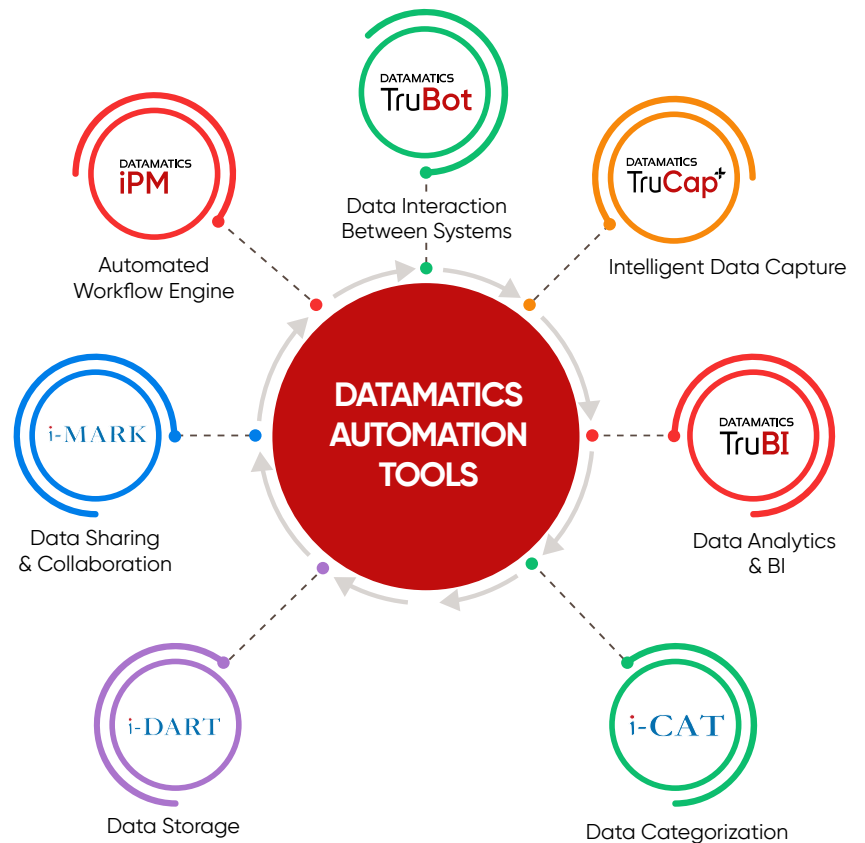
1200 +
FINANCE & ACCOUNTING
EXPERTS

30-40%
COST REDUCTION
FOR F&A CUSTOMERS

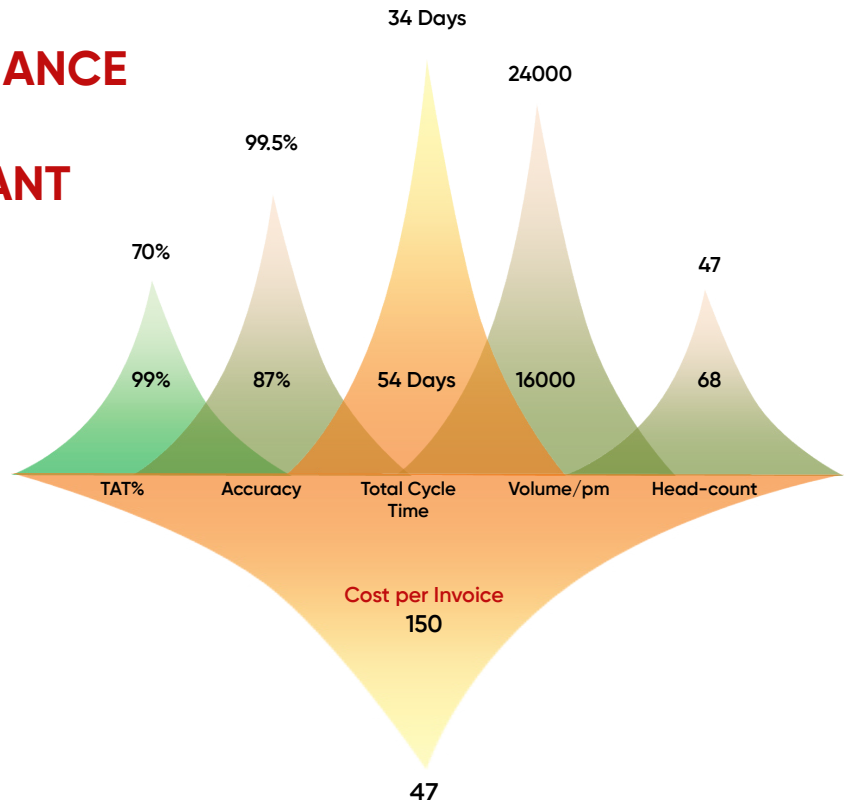
BPM OFFERINGS

<p>Finance & Accounting</p> <ul style="list-style-type: none"> • Procure to pay (P2P) • Order to cash (O2C) • Record to report (R2R) • Financial planning & analysis (FPNA) 	<p>Customer Support</p> <ul style="list-style-type: none"> • Inbound, outbound chat and email • Access to multi-lingual expertise • Technical support (L1/L2) • Account management 	<p>Customer Acquisition</p> <ul style="list-style-type: none"> • Referral generation • Telesales and presales support • Lead generation • Cross-sell/ Up-sell • Appointment setting • Event registration 	<p>Research & Analytics</p> <ul style="list-style-type: none"> • Data management • Data preparation • Data integration • Data visualization • Data analytics
<p>Banking Process Management</p> <ul style="list-style-type: none"> • New business • Account maintenance • Mortgage loans 	<p>Insurance Process Management</p> <ul style="list-style-type: none"> • New business issuance • Underwriting support • Financial operations • Claims processing • Policy servicing 	<p>Healthcare Process Management</p> <ul style="list-style-type: none"> • Mail room & data extraction • Account maintenance • Claims administration • Member & provider services 	<p>Retail & E-commerce</p> <ul style="list-style-type: none"> • Multi-lingual customer support & service • Inbound & outbound calls • Online publications • Graphic design • Outbound voice & non-voice sales

TECHNOLOGY-ENABLED BUSINESS PROCESS TRANSFORMATION



INDICATIVE PERFORMANCE IMPROVEMENT FOR A MANUFACTURING GIANT



DATAMATICS GLOBAL DELIVERY CENTERS





Everest Group recognizes Datamatics in PEAK Matrix™ for Finance and Accounting Digital Augmentation Suite (F&A DAS)



Gartner features Datamatics in 'Market Guide for Finance & Accounting Business Process Outsourcing Service Providers 2019'



Everest Group features Datamatics in the first 'Finance and Accounting Digital Augmentation Suite (F&A DAS) – Service Provider Landscape with Solutions PEAK Matrix™ Assessment 2018



Gartner peerinsights™

“ Targeting productivity & improvement through process automation – CFO in the Manufacturing Industry ”

“ Great customer Experience – Head Collection Strategy Analytics & QA in the Finance Industry ”

“ Good to go with Datamatics. – Senior Executive in the Construction Industry ”

KEY AWARDS & RECOGNITIONS



Datamatics named as 'Leader' in IAOP 2021 Global Outsourcing 100 List of the world's best outsourcing providers



Datamatics recognised at UN Global Compact Network India Innovative Practices Award "Women at Work" 2020



TruBot recognised at Gold Stevie Award 2020 for 'Sales & Customer Service'



TruCap+ wins People's Choice Stevie Award 2020 for 'Favourite New Products'



Rail Analysis India Award 2020 & 2019 for Automated Fare Collection technology



MRSI Golden Key Award 2019 for 'Best Business Impact through Analytics'

ABOUT DATAMATICS

Datamatics provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. To know more about Datamatics, visit www.datamatics.com

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