# DATAMATICS

# DATAMATICS CLAIMS PRE-AUTHORIZATION MANAGEMENT PLATFORM

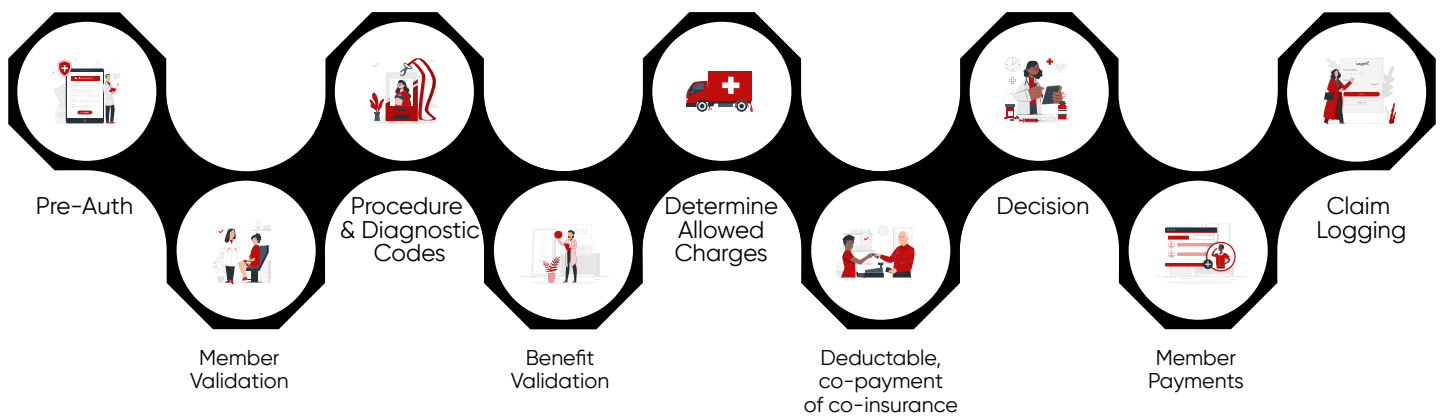Cloud-based ancillary support for claim management

Datamatics Claims Pre-Authorization Management Platform is a technology and product agnostic global delivery mechanism, which is based on real-time cross-functional integrated-coordination among various stakeholders (namely, health funds, providers, members, etc.).

This platform helps the **healthcare insurance sector** the following objectives:

- Upfront view of eligible benefits to all stakeholders

- Real-time processing of pre-authorization requests

- Single window view and processing across multiple payers

# HIGHLIGHTS

- Modular cloud-based platform with independent modules for **Ancillary, Hospital,** and **Medical claims**

- In-built rules, process, and communication engines

- Available on both, private and public cloud



Pre-Auth

Member Validation

Procedure & Diagnostic Codes

Benefit Validation

Determine Allowed Charges

Deductable, co-payment of co-insurance

Decision

Member Payments

Claim Logging

# PLATFORM FEATURES

- Secure generic API framework for authenticated access

- User-specific data access management to critical data

- Supports ICD-10 or custom diagnostic and procedure codes

- Real-time connect to Policy Management System, Claims System, Hospital Management System, Member Portal, etc.

- Automatic communication triggers to all stakeholders

- Accessible over any kind of hand-held or desktop devices

# BENEFITS

- Enhanced member experience

- No specific hardware requirement (for example: magnetic strip cards, terminals, etc.)

- Promotes more instances of Straight Through Processing (STP)

- Significant reduction in turnaround time (TAT) and processing cost

- Forecasting of claims for health funds

- Inputs to Revenue Cycle Management for Providers

## DATAMATICS
# Deep in
# Digital

## ABOUT DATAMATICS

Datamatics enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars of Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection.

Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centers in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com

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